Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg AAA Contact Phone: (707) 442-3763 x211 AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: 707-407-4133 Provider Contact Email: msamuels@lsnc.net

Total Unduplicated Client Count for Quarter: 89

Total Cases Closed in Quarter: 116

Total Units of Service for Quarter (Unit=1 Hour): 529

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 24 Two or More Races: 65-74: 33 Caucasian: 77 75-84: African American: 20 0 85+: Native American/Native Alaskan: 12 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 89 Asian Indian: **CLIENT GENDER** Cambodian: Male: 30 Chinese: Female: 59 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 89 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 42 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 60 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 58 4 Greatest Economic Need (Minority): 2 Total: 89 Greatest Economic Need (Non-Minority): 32 Greatest Economic Need (Minority Status Unknown): 1

0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg AAA Contact Phone: (707) 442-3763 x211 AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: 707-407-4133 Provider Contact Email: msamuels@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	10	0	0
A2. Contracts/Warranties:	3	0	0	0
A3. Other Consumer/Finance:	2	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	8	8	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	4	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	13	4	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	3	3	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	1	0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency of	n Aging				
AAA Contact Name: Mitch Trachtenberg	AAA C	Contact Phone: (707) 44	12-3763 x211	AAA Contact Email: mt	rachtenberg@a1aa.org
Provider Name: Legal Services of Northern Ca	alifornia	Co	unty(ies): Humboldt,	Del Norte	
Provider Contact Name: Marvin Samuels	Provid	er Contact Phone: 707-4	107-4133	Provider Contact Email	: msamuels@lsnc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	1	1	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	39	45	0	0	
H2. Advance Health Care Directives (AHCD):	12	12	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	96	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		104	8	4	
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	518			
OUTREACH	COMMUNITY ED	UCATION ACTIVITIES I	DATA		
TOTAL # OF OPPOINT OUTER	ACH ACTIVITIES	IN THE QUARTER:			
TOTAL # OF SPECIAL OUTRE			0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0		
INFORMATION ON COM	ARALINITY LEGAL	EDUCATION DECORAL	AC/ACTIVITIE	-	

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participa		Est. Hours
10/7/14	HSRC	Elder Law Clinic	Seniors		2]
10/21/14	LSNC Eureka	Civil Clinic	Seniors		2	
10/28/14	LSNC Eureka	Bankcruptcy Clinic	Seniors		1	0.
11/4/14	HSRC	Elder Law Clinic	Seniors		4	
11/18/14	LSNC Eureka	Civil Clinic	Seniors		4	
11/25/14	LSNC Eureka	Bankcruptcy Clinic	Seniors		2	
12/2/14	HSRC	Elder Law Clinic	Seniors		3	1.
12/9/14	LSNC Eureka	Family Clinic	Seniors		2	
12/16/14	LSNC Eureka	Civil Clinic	Seniors		1	0.

Fiscal Year: 2014-2015

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg AAA Contact Phone: (707) 442-3763 x211 AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: 707-407-4133 Provider Contact Email: msamuels@lsnc.net

9

11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford AAA Contact Phone: 530-842-1687 AAA Contact Email: Tabitha@psa2.org

Provider Name: Legal Services of Northern California County(ies): Shasta, Siskiyou, Trinity Lassen and

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530-646-4079 Provider Contact Email: ccobbaert@Isnc.net

82

Total Unduplicated Client Count for Quarter: 50

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 646

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 16 Two or More Races: 65-74: 23 Caucasian: 39 75-84: African American: 11 6 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 50 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 22 Chinese: Female: 28 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 50 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 38 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 33 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 36 0 Greatest Economic Need (Minority): Total: 50 8 Greatest Economic Need (Non-Minority): 34 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford AAA Contact Phone: 530-842-1687 AAA Contact Email: Tabitha@psa2.org

Provider Name: Legal Services of Northern California County(ies): Shasta, Siskiyou, Trinity Lassen and

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530-646-4079 Provider Contact Email: ccobbaert@Isnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	1	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	34	34	5	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	16	4	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	1	1

Fiscal Year: 2014-2015

Quarter: 2

PSA: 2	AAA Name: PSA	A 2 Area Age	ncy on Aging	7						
AAA Contact Na	me: Tabitha Ledford		A	AAA Contact Phon	e: 530-842	?-1687		AAA Contact	Email: <i>Tab</i>	oitha@psa2.org
Provider N	Name: Legal Services of	f Northern C	California		Co	unty(ies): Sha	sta, Sis	skiyou, Trinit	y Lassen a	and
Provider C	ontact Name: Cathy Col	baert	F	Provider Contact P	hone: <i>530-6</i>	646-4079		Provider Conf	tact Email:	ccobbaert@lsnc.
NDIVIDUAL RIGH	ITS									
G1. Immig	ration/Naturalization:		0		0		0		0	
G2. Elder A	Abuse/Neglect/Exploitation	n:	0		0		0		0	
G3. Other 1	Individual Rights:		3		1		3		0	
ISCELLANEOU:	S									
H1. Estate	Planning/Wills/Trusts:		0		0		0		0	
H2. Advand	ce Health Care Directives	(AHCD):	0		0		0		0	
H3. Financ	ial Powers of Attorney:		0		0		0		0	
H4. Other	Miscellaneous:		0		0		0		0	
TO ⁻	TAL CASES OPENED IN	QUARTER:	54	TOTAL CA	SES CLOS	ED IN QUARTE	RBYC	ASE CLOSE	CODE	
				TOTAL CO AND AD		TOTAL LIMITE ADD. SERVICE		TOTAL LEG		
					60		16		6	
то	OTAL ESTIMATED CASE	WORK HOU	IRS SPENT:	636						
		OUTREACI	H/COMMUNIT	Y EDUCATION A	CTIVITIES I	DATA				
		INFORM	ATION ON SE	PECIAL OUTREAC	H ACTIVIT	IES				
Date	Location (If Applicable)	Type of Ou	treach Activity	,	Groups Ta Outreach	argeted By			Est. Hours	
10/14/14	Shasta College	Provided in	formation re S	Senior Services	Seniors a	nd outreach pers	ons	5	0.4	
10/15/14	Golden Umbrella, Burney	Presented Corps on s		brella's Senior	Senior Co	orp		5	4	
10/28/14	Golden Umbrella, Weaverville	Presented Corps on s		brella's Senior	Senior Co	orp		6	3.5	
11/21/14	Shasta Commission on Aging	Presentation identified is		SNC services and	Commiss	ion on Aging		7	2	
	TOTAL # OF SPI	ECIAL OUTR	EACH ACTIV	ITIES IN THE QUA	BTER:	4				
TOTAL EST	IMATED # OF SPECIAL					10				
						10				
ТОТА	L # OF COMMUNITY LE	GAL EDUCA	TION PROGE	RAMS IN THE QUA	RTER:	0				
TOTAL ESTIM	IATED # OF COMMUNIT	Y LEGAL ED	UCATION HO	OURS IN THE QUA	RTER:	0				

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: (530) 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter: 137

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 508

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 65-74: 56 Caucasian: 122 75-84: African American: 35 1 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 137 Asian Indian: **CLIENT GENDER** Cambodian: Male: 46 Chinese: Female: 91 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 137 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 75 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 83 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 82 0 Greatest Economic Need (Minority): 9 Total: 137 Greatest Economic Need (Non-Minority): 71 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: (530) 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	19	13	2	2
A2. Contracts/Warranties:	7	3	4	1
A3. Other Consumer/Finance:	3	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	10	0	12	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	5	1	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	4	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	25	5	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	19	2	2
E3. Other Housing:	1	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	1
F2. Supplemental Security Income (SSI):	6	2	3	1
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	2	2	0	0

Fiscal Year: 2014-2015

12/4/14

Tehama Co.

Quarter: 2

PSA: 3	AAA Name: Are	a 3									
AAA Contact N	Name: <i>Mary Neumann</i>		А	AA Cont	tact Phone:	530-898	3-5961		AAA Contac	t Email: <i>mn</i>	neumann@csuchico.edu
Provide	r Name: Legal Services o	of Northern Cali	fornia			Co	unty(ies):	Butte, Colu	ısa, Glenn, I	Plumas, Te	ham
Provider	Contact Name: Jennifer F	laffner or Barba	ra Sega P	rovider (Contact Pho	ne: <i>(530)</i>	345-9491		Provider Co	ntact Email	jhaffner@LSNC.net or bse
INDIVIDUAL RI	GHTS										
G1. Imm	nigration/Naturalization:		0			0		0		0	
G2. Elde	r Abuse/Neglect/Exploitation	ո։ 🗀	1			0		0		0	
G3. Othe	er Individual Rights:		0			0		0		0	
MISCELLANEO	OUS										
H1. Esta	te Planning/Wills/Trusts:		13			25		3		0	
H2. Adva	ance Health Care Directives	(AHCD):	6			2		4		0	
H3. Fina	ncial Powers of Attorney:		6			2		4		0	
H4. Othe	er Miscellaneous:		0			0		0		0	
Т	OTAL CASES OPENED IN	QUARTER:	137	Т	OTAL CAS	ES CLOS	ED IN QUAR	RTER BY C	ASE CLOSE	D CODE	
		,		Т	OTAL COUN	-	TOTAL LIM ADD. SER\		TOTAL LE REPRESENT		
						113		44		10	
	TOTAL ESTIMATED CASE	WORK HOURS	SPENT:		471						
		OUTREACH/C	OMMUNIT	Y EDUC	ATION ACT	IVITIES E	DATA				
		INFORMAT	ON ON SP	ECIAL C	DUTREACH	ACTIVIT	IES				
Date	Location (If Applicable)	Type of Outrea	ach Activity			Groups Ta Outreach	argeted By		Est # of People Reached	Est. Hours	
10/9/14	Butte Co.	Guardianship	Clinic			Caregiver	rs		3	2	
10/20/14	Plumas Co.	Presentation t	o Family Co	urt Servi	ices	All			6	1	
11/5/14	Butte Co.	Presentation t	o Indian Ho	using Au	uthority	All			4	1	
11/13/14	Butte Co.	Guardianship	Clinic			Caregiver	rs		3	2	
11/14/14	Tehama Co.	Homeless/Lov	Income Fa	air		All			50	18	

Seniors

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

Presentation to Villa Columba

Fiscal Year: 2014-2015

Quarter: 2

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: (530) 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
12/9/14	Tehama Co.	Presentation at Corning Senior Center	Seniors	10 2
12/16/14	Butte Co.	Presentation to Greater Chico Homeless Task Force on health – access and other issues.	All	30 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916-551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 284

Total Cases Closed in Quarter: 418

Total Units of Service for Quarter (Unit=1 Hour): 987

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 91 Two or More Races: 65-74: 112 Caucasian: 157 75-84: African American: 59 60 85+: Native American/Native Alaskan: 3 22 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 284 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 89 Chinese: 3 Female: 195 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 284 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 168 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 159 Institutionalized: Samoan: 0 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 11 Race Unknown/Some Other Race: 42 Client Declined to Provide Information: Rural: 5 11 Greatest Economic Need (Minority): Total: 44 284 Greatest Economic Need (Non-Minority): 157 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

25

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916-551-2144 Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	
A1. Bankruptcy/Debt Collection:	29	32	0	0
A2. Contracts/Warranties:	8	15	2	0
A3. Other Consumer/Finance:	27	33	1	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	5	9	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	11	15	0	0
C2. Conservatorship:	2	3	0	0
C3. Other Family:	8	6	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	1	0	0
D2. Medicare:	2	0	0	0
D3. Other Health/Community Based Care:	12	6	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	78	94	11	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	21	1	0
E3. Other Housing:	9	10	2	0
INCOME MAINTENANCE				
F1. Social Security:	8	8	1	1
F2. Supplemental Security Income (SSI):	4	3	2	0
F3. Pensions/Retiree Benefits:	14	6	7	1
F4. Other Income Maintenance:	6	8	1	0

Fiscal Year: 2014-2015

Q	u	a	rl	e	r:	2
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	ame: Jane Stan		AA	A Contact Phone: 916-486	5-1876	AAA Contact Email: jst	an@a4aa.com
Provider I	Name: Sacramento Ser	nior Legal Ser	vices	Co	unty(ies): Sacramen	to	
Provider C	Contact Name: Rachel Ba	nca	Pro	vider Contact Phone: 916-5	551-2144	Provider Contact Email	: rbaca@lsnc.net
IDUAL RIGI	HTS	_					
G1. Immig	gration/Naturalization:	J	1	1	0	0	
G2. Elder	Abuse/Neglect/Exploitation	ո։	21	22	1	0	
G3. Other	Individual Rights:	ľ	23	26	0	0	
ELLANEOU							r
H1. Estate	e Planning/Wills/Trusts:	اِ	30	45	4	1	r
	nce Health Care Directives	(AHCD):	4	7	1	0	
H3. Financ	cial Powers of Attorney:	ļ	3	6	0	0	
H4. Other	Miscellaneous:	J	0	0	0	0	
	TAL CACES OBENED IN	OUARTER:	327	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
10	TAL CASES OPENED IN	QUAITIEII.	327				
10	TAL CASES OPENED IN	QUAITIEII.	327	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	-
10	TIAL CASES OPENED IN	GOAITEII.	327	TOTAL COUNSEL AND ADVICE	ADD. SERVICES	REPRESENTATION	-
		,	_	TOTAL COUNSEL AND ADVICE			-
	OTAL ESTIMATED CASE	,	_	TOTAL COUNSEL AND ADVICE	ADD. SERVICES	REPRESENTATION	,
		: WORK HOUI	RS SPENT:	TOTAL COUNSEL AND ADVICE	ADD. SERVICES 36	REPRESENTATION	-
	OTAL ESTIMATED CASE	WORK HOUI	RS SPENT:	TOTAL COUNSEL AND ADVICE 379 977 EDUCATION ACTIVITIES I	ADD. SERVICES 36	REPRESENTATION	-
T	OTAL ESTIMATED CASE TOTAL # OF SPI	E WORK HOUI OUTREACH ECIAL OUTRE	RS SPENT:	TOTAL COUNSEL AND ADVICE 379 977 EDUCATION ACTIVITIES I	ADD. SERVICES 36 DATA 0	REPRESENTATION	
T	OTAL ESTIMATED CASE	E WORK HOUI OUTREACH ECIAL OUTRE	RS SPENT:	TOTAL COUNSEL AND ADVICE 379 977 EDUCATION ACTIVITIES I	ADD. SERVICES 36 DATA	REPRESENTATION	
T	OTAL ESTIMATED CASE TOTAL # OF SPI TIMATED # OF SPECIAL	OUTREACH ECIAL OUTRE OUTREACH	RS SPENT: COMMUNITY COMMUN	TOTAL COUNSEL AND ADVICE 379 977 EDUCATION ACTIVITIES I	ADD. SERVICES 36 DATA 0 0	REPRESENTATION	
T	OTAL ESTIMATED CASE TOTAL # OF SPI TIMATED # OF SPECIAL	OUTREACH ECIAL OUTRE OUTREACH	RS SPENT: COMMUNITY COMMUN	977 EDUCATION ACTIVITIES I ES IN THE QUARTER: RS IN THE QUARTER:	ADD. SERVICES 36 DATA 0 0 0 MS/ACTIVITIE	REPRESENTATION	
TOTAL EST	TOTAL # OF SPICIAL INFORMATED Location	E WORK HOUI OUTREACH ECIAL OUTRE OUTREACH A TION ON COM	RS SPENT: COMMUNITY COMMUN	977 EDUCATION ACTIVITIES I ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRAM Targeted	ADD. SERVICES 36 DATA 0 0 0 MS/ACTIVITIE Audience	REPRESENTATION 3 Est # of Est.	
TOTAL EST	TOTAL # OF SPECIAL INFORMA Location (If Applicable) Sacramento	EWORK HOUI OUTREACH ECIAL OUTRE OUTREACH A TION ON COM Topic	RS SPENT: COMMUNITY CACH ACTIVITIE ACTIVITY HOUSE MUNITY LEGS	977 EDUCATION ACTIVITIES I ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRAM Targeted	ADD. SERVICES 36 DATA 0 0 0 MS/ACTIVITIE Audience	REPRESENTATION 3 Est # of Est. Participants Hours	

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

Total Unduplicated Client Count for Quarter: 60

Total Cases Closed in Quarter: 107

Total Units of Service for Quarter (Unit=1 Hour): 236

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 20 Two or More Races: 65-74: Caucasian: 25 32 75-84: African American: 10 1 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 60 Asian Indian: 3 **CLIENT GENDER** Cambodian: 0 Male: 28 Chinese: Female: 32 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 60 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 35 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 35 Institutionalized: Samoan: 1 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 12 Race Unknown/Some Other Race: 21 Client Declined to Provide Information: Rural: 18 0 Greatest Economic Need (Minority): Total: 18 60 Greatest Economic Need (Non-Minority): 24 Greatest Economic Need (Minority Status Unknown): 0

19

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE	<u> </u>			
A1. Bankruptcy/Debt Collection:	9	4	13	1
A2. Contracts/Warranties:	5	2	5	0
A3. Other Consumer/Finance:	2	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	4	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	1
C2. Conservatorship:	0	0	0	2
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	2	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	14	17	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	2	0
E3. Other Housing:	2	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	2	1	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

Fiscal Year: 2014-2015

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additor. Z								
PSA: 4	AAA Name: Are	ea 4 Agency o	n Aging					
AAA Contact Nar	me: <i>Jane Stan</i>		AA	AA Contact Phone	916-486	-1876	AAA Contact Email: js	tan@a4aa.com
Provider N	lame: Legal Services o	of Northern C	alifornia		Co	unty(ies): Yolo		
Provider Co	ontact Name: Alysa Mey	yer	Pr	ovider Contact Ph	one: <i>530-6</i>	62-1065	Provider Contact Ema	l: ameyer@lsnc.net
INDIVIDUAL RIGH	ITS							
G1. Immigr	ration/Naturalization:		2		0	0	0	
G2. Elder A	buse/Neglect/Exploitation	n:	0		0	0	0	
G3. Other I	Individual Rights:		0		1	0	0	
MISCELLANEOUS	\$							
H1. Estate	Planning/Wills/Trusts:		8		4	6	0	
H2. Advanc	ce Health Care Directives	(AHCD):	5		0	2	0	
H3. Financi	al Powers of Attorney:		0		1	2	0	Ī.
H4. Other N	Miscellaneous:		0		0	0	0	
тот	TAL CASES OPENED IN	QUARTER:	81	TOTAL CAS	SES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
				TOTAL COU	INSEL	TOTAL LIMITED	TOTAL LEGAL	4
				AND ADV		ADD. SERVICES	REPRESENTATION	
					36	60	11	
то	TAL ESTIMATED CASE	WORK HOU	RS SPENT:	228				
		OUTREACH	H/COMMUNITY	EDUCATION AC	TIVITIES D	DATA		
		INFORM	ATION ON SPE	CIAL OUTREAC	H ACTIVITI	ES		1
Date	Location	Type of Out	reach Activity			argeted By	Est # of Est.	
	(If Applicable)				Outreach		People Hours Reached	
					-			
10/20/14	Winters	Brief intro t	o legal services		Winters s	eniors	13 1.5	
	TOTAL # OF SP	ECIAL OUTR	EACH ACTIVIT	IES IN THE QUAI	RTER:	1		
TOTAL EST	IMATED # OF SPECIAL					2		
	INFORMA	TION ON CO	MMUNITY LEG	AL EDUCATION	PROGRAM	IS/ACTIVITIE		7
Date	Location	Topic		AL LEGOCATION	Targeted A		Est # of Est.	
Dato	(If Applicable)	. ор.о			. argotou i	. 100.01100	Participants Hours	
10/1/2014	Winters	End of life	planning		Seniors g	roup	5 4.2	
11/24/14	Winters	Wills and A	dvance Health	Care Directives	Winters s	eniors	14 1.9	
	. # OF COMMUNITY I F						p	_
	. # (): COMMUNISTY E	CAL EDITOR						

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend Provider Contact Phone: (530) 742-8289 Provider Contact Email: susan@yslegal.comcastb

54

Total Unduplicated Client Count for Quarter: 63

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 588

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 17 Two or More Races: 65-74: 27 Caucasian: 60 75-84: African American: 14 0 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 63 Asian Indian: **CLIENT GENDER** Cambodian: Male: 23 Chinese: Female: 40 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 63 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 18 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 25 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 1 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 30 0 Greatest Economic Need (Minority): 3 Total: 63 Greatest Economic Need (Non-Minority): 26 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend Provider Contact Phone: (530) 742-8289 Provider Contact Email: susan@yslegal.comcastb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	13	6	4	0		
A2. Contracts/Warranties:	1	1	2	0		
A3. Other Consumer/Finance:	0	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	1	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	3	0	7	1		
D2. Medicare:	0	0	5	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	7	0	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	5	1	2		
E3. Other Housing:	0	0	8	0		
INCOME MAINTENANCE						
F1. Social Security:	1	1	0	0		
F2. Supplemental Security Income (SSI):	1	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	2	0	0		

Fiscal Year: 2014-2015

Quarte	er: 2)

. Contact Na	ame: <i>Jane Stan</i>			AAA Contact Phone	: 916-486	i-1876	AAA Contact Email	: jstan@a4aa.com
Provider I	Name: Yuba Sutter Leg	gal Center				unty(ies): Sutter and		, -
Provider C	Contact Name: Susan To	ownsend		Provider Contact Ph	one: <i>(530)</i>	742-8289	Provider Contact E	mail: susan@yslegal.comcas
IDUAL RIGH	HTS							
G1. Immig	gration/Naturalization:		0		0	1		0
G2. Elder /	Abuse/Neglect/Exploitation	on:	4		1	0		0
G3. Other	Individual Rights:		0		1	1		0
ELLANEOU	IS							
H1. Estate	Planning/Wills/Trusts:		1		1	0		0
H2. Advan	ce Health Care Directives	s (AHCD):	16		0	1		0
H3. Financ	cial Powers of Attorney:		6		1	1		0
H4. Other	Miscellaneous:		0		0	0		0
TO	TAL CASES OPENED IN	N QUARTER:	76	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSED COI	DE
			, ,	TOTAL COU	JNSEL	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
					19	32		3
TO	OTAL ESTIMATED CASI	E WORK HOU	RS SPENT:	585	19	32		3
тс	OTAL ESTIMATED CASI			585 TY EDUCATION AC				3
		OUTREACH	H/COMMUNI	TY EDUCATION AC	TIVITIES D			3
	TOTAL # OF SP	OUTREACH PECIAL OUTR	EACH ACTIV	TY EDUCATION AC	RTER:	0 0		3
	TOTAL # OF SP	OUTREACH PECIAL OUTR	EACH ACTIV	TY EDUCATION ACTIVITIES IN THE QUAINDURS IN THE QUAINDURS IN THE QUAINDURS	RTER:	OATA 0 0 NS/ACTIVITIE	Est # of Est. Participants Hour	
TOTAL EST	TOTAL # OF SP TIMATED # OF SPECIAL INFORMA Location	OUTREACH PECIAL OUTREACH ATION ON CO	EACH ACTIVACTIVITY HO	TY EDUCATION ACTIVITIES IN THE QUAINDURS IN THE QUAINDURS IN THE QUAINDURS	RTER: RTER: PROGRAM	OATA 0 0 NS/ACTIVITIE	Est#of Est.	

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530.217.4026 Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 152

Total Cases Closed in Quarter: 166

Total Units of Service for Quarter (Unit=1 Hour): 793

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 39 Two or More Races: 65-74: 60 Caucasian: 145 75-84: African American: 42 0 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 152 Asian Indian: **CLIENT GENDER** Cambodian: Male: 72 Chinese: Female: 80 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 152 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 85 Vietnamese: 0 Homebound: Guamanian: 23 0 Lives Alone: Hawaiian: 89 Institutionalized: Samoan: 7 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 8 0 Limited English: 0 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 102 0 3 Greatest Economic Need (Minority): Total: 152 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530.217.4026 Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Prob		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation
ONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		8	6	0	
A2. Contracts/Warranties:		8	7	0	
A3. Other Consumer/Finance:		8	5	0	
MPLOYMENT					
B1. Discrimination:		1	1	0	
B2. Other Employment:		1	2	0	
AMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	0	0	
C2. Conservatorship:		0	0	0	
C3. Other Family:		5	6	0	
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		6	5	0	
D2. Medicare:		8	7	0	
D3. Other Health/Community Based Care:		4	3	0	
OUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		37	39	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		17	21	0	
E3. Other Housing:		10	8	0	
COME MAINTENANCE					
F1. Social Security:		1	4	0	
F2. Supplemental Security Income (SSI):		2	3	0	
F3. Pensions/Retiree Benefits:		0	0	0	
F4. Other Income Maintenance:		3	5	0	

Fiscal Year: 2014-2015

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SA: 4 AAA Name: Area 4 Agen	, ,				
AA Contact Name: Jane Stan, Program Manag	ger AA	A Contact Phone: 916-48	86-1876	AAA Contact Email: jst	an@a4aa.com
Provider Name: Legal Services of Northe			ounty(ies): Nevada, P	lacer, Sierra	
Provider Contact Name: W.H. (Herb) Whitak	k er Pro	ovider Contact Phone: 530.	217.4026	Provider Contact Email	: hwhitaker@lsnc.net
IVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	1	3	0	0	
G3. Other Individual Rights:	6	5	0	0	
CELLANEOUS					
H1. Estate Planning/Wills/Trusts:	21	20	0	0	
H2. Advance Health Care Directives (AHCD):	5	7	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	5	5	0	0	
TOTAL CASES OPENED IN QUARTE	R: 158	TOTAL CASES CLO	SED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		162			
TOTAL ESTIMATED CASE WORK I	,		0		
OUTRE	ACH/COMMUNITY	766	DATA		
OUTRE	ACH/COMMUNITY	766 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVITY	DATA TIES Fargeted By		
Date Location Type of (If Applicable) 10/28/14 Nevada City Update	PRMATION ON SPE f Outreach Activity e on LSNC/NC service for Seniors to RSVP a	766 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVITY Groups Outreach es and office Senior S	DATA TIES Fargeted By	Est # of Est. People Hours	
Date Location Type of (If Applicable) Update hours f County	PRMATION ON SPE f Outreach Activity e on LSNC/NC service for Seniors to RSVP a	766 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVITIES Outreach es and office and Nevada Senior S	DATA TIES Fargeted By 1 ervice Providers	Est # of Est. People Hours Reached	
Date Location (If Applicable) Type of Update hours f County TOTAL # OF SPECIAL OU	PRMATION ON SPE f Outreach Activity e on LSNC/NC service for Seniors to RSVP a / 211	766 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVITY Groups Outreach es and office and Nevada ES IN THE QUARTER:	DATA TIES Fargeted By The revice Providers	Est # of Est. People Hours Reached	
Date Location (If Applicable) Type of (If Applicable) Update hours of County TOTAL # OF SPECIAL OUTREA	PRMATION ON SPE f Outreach Activity e on LSNC/NC service for Seniors to RSVP a / 211 JTREACH ACTIVITY HOU	Topic	DATA TIES Targeted By Pervice Providers	Est # of Est. People Hours Reached	
Date Location Type of (If Applicable) 10/28/14 Nevada City Update hours f County TOTAL # OF SPECIAL OUTREA	PRMATION ON SPE f Outreach Activity e on LSNC/NC service for Seniors to RSVP a / 211 JTREACH ACTIVITY HOU	T66 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVITIES Outreach es and office and Nevada ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRA	DATA TIES Fargeted By 1 Service Providers 1 3 MS/ACTIVITIE	Est # of Est. People Hours Reached 25 3	
Date Location (If Applicable) Total # OF SPECIAL OUTREA INFORMATION ON Date Location (If Applicable) OUTREA INFORMATION ON Date Location (If Applicable)	PRMATION ON SPE f Outreach Activity e on LSNC/NC service for Seniors to RSVP a 211 JTREACH ACTIVITY ACH ACTIVITY HOU COMMUNITY LEG.	T66 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVITIES Outreach es and office and Nevada ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRA	DATA TIES Targeted By Pervice Providers	Est # of Est. People Hours Reached	
Date Location (If Applicable) Total # OF SPECIAL OUTREA INFORMATION ON Date Location (If Applicable) OUTREA INFORMATION ON Date Location (If Applicable)	PRMATION ON SPE f Outreach Activity e on LSNC/NC service for Seniors to RSVP a 211 JTREACH ACTIVITY ACH ACTIVITY HOU COMMUNITY LEG.	T66 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVITIES Outreach es and office and Nevada ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRA	DATA TIES Fargeted By 1 Service Providers 1 3 MS/ACTIVITIE	Est # of Est. People Hours Reached 25 3 Est # of Est.	

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530.217.4026 Provider Contact Email: hwhitaker@lsnc.net

10/31/14	Auburn	Presentation Planning: KAHI Radio Legal Services Programs	Seniors, families and caregivers	400 0.5
11/4/2014	Auburn KAHI Radio Station	*PRESENTATION* KAHI Radio 950 AM Sierra Foothills Station	Seniors	1000 4.5
11/12/14	Nevada County Government Center	*PRESENTATION* LSNC Mother Lode Regional Program Services	Elder Care Collaborative: Senior Service Providers	22 6.5
11/18/14	Roseville	*PRESENTATION* Education Enrollment Rights & Disciplinary Procedures	Primary Care Taker for Students	35 9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

Provider Contact Name: Robert Stupack

Provider Contact Phone: (415) 492-0230 ext. 309 Provider Contact Email: rstupack@legalaidmarin.

County(ies): Marin

Total Unduplicated Client Count for Quarter: 58

Total Cases Closed in Quarter: 68

Total Units of Service for Quarter (Unit=1 Hour): 643

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 25 Two or More Races: 65-74: 23 Caucasian: 41 75-84: African American: 6 4 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 58 Asian Indian: **CLIENT GENDER** Cambodian: Male: 8 Chinese: Female: 34 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 42 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 26 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 39 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 3 0 Greatest Economic Need (Minority): Total: 58 20 Greatest Economic Need (Non-Minority): 25 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

Provider Contact Name: Robert Stupack

Provider Contact Phone: (415) 492-0230 ext. 309 Provider Contact Email: rstupack@legalaidmarin.

County(ies): Marin

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	5	8	1	0	
A2. Contracts/Warranties:	1	2	0	0	
A3. Other Consumer/Finance:	3	2	0	0	
EMPLOYMENT					
B1. Discrimination:	0	1	0	0	
B2. Other Employment:	2	3	0	1	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	1	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	23	15	5	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0	
E3. Other Housing:	4	3	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	1	0	
F4. Other Income Maintenance:	1	1	0	0	

Fiscal Year: 2014-2015

Quarter: 2

PSA: 5 AAA Name: Marin County L	Division of Aging ar	nd Adult Services			
AAA Contact Name: Ana Bagtas	AAA (Contact Phone: 415-473	R-6947	AAA Contact Email: aba	agtas@marincounty.org
Provider Name: Legal Aid of the North Bay		Co	unty(ies): <i>Marin</i>		
Provider Contact Name: Robert Stupack	Provid	ler Contact Phone: (415)	492-0230 ext. 309	Provider Contact Email	: rstupack@legalaidmarin.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	7	1	1	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	5	12	2	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	1	0	0	0	
H4. Other Miscellaneous:	2	4	0	0	
TOTAL CASES OPENED IN QUARTER:	58	TOTAL CASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		54	11	3	
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	640			
OUTREAC	CH/COMMUNITY ED	UCATION ACTIVITIES	DATA		
INFORM	MATION ON SPECIA	AL OUTREACH ACTIVIT	ES		
Date Location Type of Or (If Applicable)	utreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
12/19 Pt. Reyes Stn Radio Tall	k Show	All Group	S	5000 3	
TOTAL # OF SPECIAL OUTF TOTAL ESTIMATED # OF SPECIAL OUTREACH		_	3		
TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL E		_	0		

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi Provider Contact Phone: 415-553-3408 Provider Contact Email: cosorio@Ircl.org

Total Unduplicated Client Count for Quarter: 31

Total Cases Closed in Quarter: 16

Total Units of Service for Quarter (Unit=1 Hour): 490

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 5 60-64: Two or More Races: 65-74: 12 Caucasian: 3 75-84: African American: 13 0 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 31 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 8 Chinese: Female: 23 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 31 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 15 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 28 Race Unknown/Some Other Race: 28 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 31 31 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

28

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi Provider Contact Phone: 415-553-3408 Provider Contact Email: cosorio@Ircl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	12	3	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	8	5	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2014-2015

Quarter: 2

ıarter: 2								
	Department of Agir					A A A . Ott	English 1	" 0.4
			Contact Phon				_	uillen@sfgov.org
Provider Name: La Raza Centi					unty(ies): City & Cou	-		
Provider Contact Name: Carlos	Osorio JD, LLM &	Genevi Prov	ider Contact F	hone: 415-5	53-3408	Provider Conf	act Email: cos	sorio@lrcl.org
DIVIDUAL RIGHTS	_							
G1. Immigration/Naturalization:		0		0	0		0	
G2. Elder Abuse/Neglect/Exploita	ion:	0		0	0		0	
G3. Other Individual Rights:		0		0	0		0	
SCELLANEOUS	_							
H1. Estate Planning/Wills/Trusts:		6		2	0		1	
H2. Advance Health Care Directive	es (AHCD):	0		0	0		0	
H3. Financial Powers of Attorney:		0		0	0		0	
H4. Other Miscellaneous:		5		3	1		0	
TOTAL CASES OPENED	IN QUARTER:	31	TOTAL C	ASES CLOS	ED IN QUARTER BY C	ASE CLOSE	CODE	
			TOTAL CC		TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
				13	2		1	
TOTAL ESTIMATED CA	SE WORK HOURS	SPENT:	466					
	OUTREACH/C	Į*		OTIVITIES F	ATA			
		ON ON SPEC	IAL OUTREA		_			
Date Location (If Applicable)	Type of Outrea	ach Activity		Groups Ta Outreach	argeted By		Est. Hours	
October 8, LRCL	La Raza Centro	o Legal Senior	Clinic	Elder		6	2	
Nov. 19, 20 LRCL	La Raza Centr	La Raza Centro Legal Senior Clinic		Elder		4	2	
Nov. 20, 20 LRCL		entro Legal Senior Clinic		Elder		4	2	
Dec. 10, 20 LRCL	La Raza Centro				2	2		
	F	-					P	
	SPECIAL OUTREA				4			
TOTAL ESTIMATED # OF SPECIA	AL OUTREACH AC	TIVITY HOUR	S IN THE QUA	ARTER: 🦳	8			
INFORM	MATION ON COMM	IUNITY LEGA	L EDUCATION	N PROGRAM	IS/ACTIVITIE			
Date Location				Targeted A	Audience	Est # of	Est.	
(If Applicable)	-			-		Participants	Hours	
Oct. 30, 20 Capp St. Senior Center SF	Estate Plannin	g		Elders		16	8	
35								

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi Provider Contact Phone: 415-553-3408 Provider Contact Email: cosorio@Ircl.org

	362 Capp St, San Francisco, CA 94110				
Nov. 17, 2	30th Senior Center 225 30th, San Francisco, CA 94110	Consumer Fraud, Estate Planning and Public Benefits	Elders	32	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 37

Total Units of Service for Quarter (Unit=1 Hour): 204

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 65-74: 21 Caucasian: 1 75-84: African American: 6 2 85+: Native American/Native Alaskan: 2 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 51 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 29 Chinese: 40 Female: 22 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 51 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 17 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: 1 Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 44 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 51 38 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE								
A1. Bankruptcy/Debt Collection:		0	0	0	0			
A2. Contracts/Warranties:		0	0	0	0			
A3. Other Consumer/Finance:		0	0	0	0			
EMPLOYMENT								
B1. Discrimination:		1	1	0	0			
B2. Other Employment:		2	2	0	0			
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0			
C2. Conservatorship:		0	0	0	0			
C3. Other Family:		0	0	0	0			
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:		0	0	0	0			
D2. Medicare:		0	0	0	0			
D3. Other Health/Community Based Care:		0	0	0	0			
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):		17	3	10	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		2	1	0	0			
E3. Other Housing:		0	0	0	0			
INCOME MAINTENANCE								
F1. Social Security:		0	0	0	0			
F2. Supplemental Security Income (SSI):		0	0	0	0			
F3. Pensions/Retiree Benefits:		0	0	0	0			
F4. Other Income Maintenance:		5	4	0	0			

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6	AAA Name: Dep	artment of A	ging and Adult	Services AAA				
AAA Contact Na	ime: <i>Maria Guillen</i>		AAA	A Contact Phone	e: 415-35 5	5-6784	AAA Contact Ema	il: maria.guillen@sfgov.org
Provider N	Name: Asian Americans	Advancing	Justice - Asian	Law Caucus	Co	unty(ies): San Franc	cisco	
Provider C	Contact Name: Irma Arono	ce, Grants ar	nd Admini Prov	vider Contact Pl	none: 415-8	396-1701	Provider Contact E	mail: irmaa@advancingjustice-
INDIVIDUAL RIGH	HTS							
G1. Immig	ration/Naturalization:		24		16	0		0
G2. Elder A	Abuse/Neglect/Exploitation	:	0		0	0		0
G3. Other	Individual Rights:		0		0	0		0
MISCELLANEOU	S							
H1. Estate	H1. Estate Planning/Wills/Trusts:				0	0		0
H2. Advano	ce Health Care Directives (AHCD):	0		0	0		0
H3. Financ	cial Powers of Attorney:		0		0	0		0
H4. Other	Miscellaneous:	j	0		0	0		0
TO.	TAL CASES OPENED IN	QUARTER:	51	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED CO	DE
		31	TOTAL CO		TOTAL LIMITED	TOTAL LEGAL		
			AND AD		ADD. SERVICES	REPRESENTATION	<u>\</u>	
					27	10		0
т	OTAL ESTIMATED CASE	WORK HOU	RS SPENT:	195				
		OUTREACH	/COMMUNITY E	EDUCATION AC	CTIVITIES I	DATA		
	TOTAL # OF SPE	CIAL OUTRE	EACH ACTIVITIE	ES IN THE QUA	RTER:	1		
TOTAL EST	TIMATED # OF SPECIAL (0		
	INFORMAT	TON ON CO	MUNITY LEGA	AL EDUCATION	PROGRAM	/IS/ACTIVITIE		
Date	Location (If Applicable)	Topic			Targeted Audience		Est # of Est. Participants Hours	
10/15/14	777 Broadway St.	SSI Termina	ations		Not State	d for the 100 CTA	100	3
		supported	CCDC in passing and explained out	out SSI r services	Intempers			
11/12/14	1005 Powell St.	waterbond passthrough: supported APILO in explaining the rent board petition procedure			Not State	d for the 50 residents	50	3
12/18/14	688 Commercial Street		passthrough: sup g the rent board		Not State	ed for the 80 residents	80	3

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: *Howard M. Levy* Provider Contact Phone: *(415) 538-3333 x307* Provider Contact Email: *hlevy@laesf.org*

Total Unduplicated Client Count for Quarter: 214

Total Cases Closed in Quarter: 164

Total Units of Service for Quarter (Unit=1 Hour): 2432

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 53 Two or More Races: 65-74: 100 Caucasian: 109 75-84: African American: 46 30 85+: Native American/Native Alaskan: 2 15 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 214 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 82 Chinese: 34 Female: 132 Filipino: 11 Client Declined to Provide Information: 0 Japanese: 1 Total: 214 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 90 Vietnamese: Homebound: Guamanian: 12 0 Lives Alone: Hawaiian: 97 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 15 0 Limited English: 66 Race Unknown/Some Other Race: 22 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 72 214 Greatest Economic Need (Non-Minority): 68 Greatest Economic Need (Minority Status Unknown): 0

20

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard M. Levy Provider Contact Phone: (415) 538-3333 x307 Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	10	0	2
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	5	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	90	94	0	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	0	0
E3. Other Housing:	47	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	6	7	0	0
F2. Supplemental Security Income (SSI):	12	13	0	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	1	0	0	0

Fiscal Year: 2014-2015

Quarter: 2

AA Contact Name: Maria Guillen			AAA	Contact Phone: 415-355	i-6784	AAA Contact Email: ma	aria.guillen@sfgov.oı
Provider N	lame: Legal Assista	ance to the Elderi	y	Co	unty(ies): San Franc	cisco	
Provider Co	ontact Name: <i>Howar</i>	d M. Levy	Prov	rider Contact Phone: (415)	538-3333 x307	Provider Contact Email: hlevy@laesf.org	
DIVIDUAL RIGH	ITS						
G1. Immigr	ration/Naturalization:	Г	0	0	0	0	
G2. Elder Al	buse/Neglect/Exploita	ntion:	14	9	0	0	
G3. Other I	individual Rights:	Г	0	1	0	0	
SCELLANEOUS	3						
H1. Estate F	Planning/Wills/Trusts:	Γ	8	3	0	5	
H2. Advanc	e Health Care Directiv	ves (AHCD):	1		0	0	
H3. Financia	al Powers of Attorney	: [1	1	0	0	Ţ
H4. Other M	Miscellaneous:	Г	10	10	0	0	
ТОТ	TAL CASES OPENED	IN QUARTER:	214	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
				TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	4
				AND ADVICE	ADD. SERVICES	REPRESENTATION	_
				154	0	10	
ТО	OTAL ESTIMATED CA	ASE WORK HOUR	S SPENT:	2420			
		OUTREACH/	COMMUNITY E	DUCATION ACTIVITIES	DATA		
		INFORMA	TION ON SPEC	IAL OUTREACH ACTIVITI	ES		
Date	Location	Type of Outre	each Activity		argeted By	Est # of Est.	
	(If Applicable)			Outreach		People Hours Reached	
	Chinatown	DA's Resource	ces Fair	Chinese e	elders	100 12	
10/25/14	O aco	r		- F			_
10/25/14	,						
	TOTAL # OF			S IN THE QUARTER:	12		

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 6
AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen
AAA Contact Phone: 415-355-6784
AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach
Provider Contact Name: Esther Leong
Provider Contact Phone: (415) 567-6255

Total Unduplicated Client Count for Quarter: 74

Total Unduplicated Client Count for Quarter: 74

Total Cases Closed in Quarter: 35

Total Units of Service for Quarter (Unit=1 Hour): 586

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 65-74: 23 Caucasian: 1 75-84: African American: 17 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 8 Total: 74 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 32 Chinese: 21 Female: 49 Filipino: 23 Client Declined to Provide Information: 0 Japanese: 8 Total: 81 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 32 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 42 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 55 Race Unknown/Some Other Race: 16 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 74 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: (415) 567-6255 Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER			S CLOSED IN QUART	
(Total Cases Opened by Legal Problem Co	de)	(Total Cases Closed	I by Case Closing Code & L	egal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				_
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	3	0	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	21	4	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2014-2015

Quarter: 2

, . Joniaaa iya	me: <i>Maria Guillen</i>		AA	A Contact Phone	: 415-355-	6784	AAA Contact	Email: ma	ria.guillen@sfgov.org
Provider N	Name: Nihonmachi Le	gal Outreach d				inty(ies): San Franc			
Provider C	ontact Name: Esther Le	eong	Pro	vider Contact Ph	one: <i>(415)</i>	567-6255	Provider Con	tact Email:	eleong@apilegaloutreac
VIDUAL RIGH	HTS								
G1. Immig	ration/Naturalization:	J	17		10	0		0	
G2. Elder A	Abuse/Neglect/Exploitatio	n:	9		4	0		1	
G3. Other 1	Individual Rights:	j	2		1	0		0	
CELLANEOUS	S								
H1. Estate	Planning/Wills/Trusts:	J	2		0	0		0	
H2. Advano	ce Health Care Directives	(AHCD):	0		0	0		0	
H3. Financi	ial Powers of Attorney:	ľ	3		2	0		0	
H4. Other	Miscellaneous:	j	11		7	0		0	
TO.	TAL CASES OPENED IN	I QUARTER:	74	TOTAL CAS	SES CLOSE	D IN QUARTER BY (CASE CLOSE	D CODE	
		, (()	74	TOTAL COU		TOTAL LIMITED	TOTAL LEG		
				AND ADV		ADD. SERVICES	REPRESENTA	ATION	
					32	0		3	
TC	OTAL ESTIMATED CASE	E WORK HOU	RS SPENT:	573					
		OUTREACH	/COMMUNITY	EDUCATION AC	TIVITIES D	ATA			
		INFORMA	TION ON SPE	CIAL OUTREACH	H ACTIVITIE	S			
						wasta d D.	Est # of	Est.	
Date	Location (If Applicable)	Type of Outr	reach Activity		Groups Ta Outreach	rgeted By		Hours	
	(If Applicable)				Outreach		People Reached	Hours	
10/21/14	(If Applicable)	Housing Pre	esentation		Outreach Senior-Filip		People Reached	Hours 2	
	(If Applicable)	Housing Pre	esentation n Presentation		Outreach	pinos	People Reached	Hours	

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: (415) 567-6255 Provider Contact Email: eleong@apilegaloutreach.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke AAA Contact Phone: (925) 602-4175 AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: CONTRA COSTA SENIOR LEGAL SERVICES County(ies): CONTRA COST A

Provider Contact Name: VERNA HAAS Provider Contact Phone: (925)609-7900 Provider Contact Email: Vema.Haas@ccsls.org

Total Unduplicated Client Count for Quarter: 220

Total Cases Closed in Quarter: 254

Total Units of Service for Quarter (Unit=1 Hour): 1550

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 65-74: 135 104 Caucasian: 75-84: African American: 57 56 85+: Native American/Native Alaskan: 3 21 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 220 Asian Indian: **CLIENT GENDER** Cambodian: Male: 68 Chinese: Female: 152 Filipino: Client Declined to Provide Information: 0 Japanese: 5 Total: 220 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 69 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 59 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 15 2 Limited English: 4 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 0 2 Greatest Economic Need (Minority): Total: 220 30 Greatest Economic Need (Non-Minority): 31 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke AAA Contact Phone: (925) 602-4175 AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: CONTRA COSTA SENIOR LEGAL SERVICES County(ies): CONTRA COST A

Provider Contact Name: VERNA HAAS Provider Contact Phone: (925)609-7900 Provider Contact Email: Vema.Haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	11	1	0
A2. Contracts/Warranties:	16	14	0	0
A3. Other Consumer/Finance:	10	15	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	4	0	0
C2. Conservatorship:	7	7	0	0
C3. Other Family:	2	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	40	37	11	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	15	15	1	0
INCOME MAINTENANCE				
F1. Social Security:	2	3	0	1
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2014-2015

Quarter: 2

Quarter: 2									
PSA: 7	AAA Name: Aging me: Doreen Gaedtke	and Adult S		u-County Empl Contact Phone	-	nd Human Services D	-	t Email: das	nedtke@ehsd.cccounty.us
	lame: CONTRA COSTA S	SENIOD I EG				unty(ies): <i>CONTRA</i>		Linaii. uy a	leathe@effsa.cccounty.us
	ontact Name: VERNA HAA			vider Contact Ph				staat Email:	Vema.Haas@ccsls.org
		13	FIOV	nuel Contact Fil	One. (923)	609-7900	Flovider Coi	naci Linan.	veilla.maas@ccsis.org
INDIVIDUAL RIGH		_	-						
5	ration/Naturalization:	<u> </u>	0		0	0		0	
	buse/Neglect/Exploitation:	<u> </u>	15		14	3		0	
	individual Rights:	J_	6		7	0	J	0	
MISCELLANEOUS		_							
	Planning/Wills/Trusts:		44		46	0		0	
	e Health Care Directives (A	HCD):	4		14	0		0	
H3. Financia	al Powers of Attorney:	<u> </u>	11		9	6		0	
H4. Other M	Miscellaneous:	<u> </u>	28		26	1	<u> </u>	0	
тот	TAL CASES OPENED IN Q	UARTER:	220	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
				TOTAL COU		TOTAL LIMITED	TOTAL LE		
				AND ADV	229	ADD. SERVICES	REPRESENT	ATION	
			_		229	J 24	1	1	
ТО	OTAL ESTIMATED CASE W	ORK HOUR	S SPENT:	1527					
	(OUTREACH/O	COMMUNITY E	DUCATION AC	TIVITIES [DATA			
		INFORMAT	TION ON SPEC	IAL OUTREACH	H ACTIVIT	IES			
Date	Location	Type of Outre	ach Activity		Groups Ta	argeted By	Est # of	Est.	
	(If Applicable)	.,	,		Outreach	,	People Reached	Hours	
11/7/2014	Concord	Programs Off	ered by CCSLS		Seniors		100	1	
12/8	Martinez	Presentation	to Vet. Affairs		Senior Ve	ets	6	2	
	TOTAL # OF SPEC	IAL OUTREA	ACH ACTIVITIE	S IN THE QUAF	rter:	2			
TOTAL ESTI	IMATED # OF SPECIAL O	UTREACH AG	CTIVITY HOUR	S IN THE QUAF	RTER:	3			
	INFORMATIO	ON ON COMI	MUNITY LEGA	L EDUCATION	PROGRAM	IS/ACTIVITIE			
Date	Location (If Applicable)	Topic			Targeted	Audience	Est # of Participant	Est. s Hours	
10/2/2014		Fraud Preven	tion		Seniors		100	4	
10/6/2014		Cons. Worksh			Seniors		2		
11/3/2014		Cons. Worksh	•		Seniors		8		
11/3/2014	1 MILLION	COIIO. WOIKSI	10p		I SCI IIOI 3				

Fiscal Year: 2014-2015

Quarter: 2

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke AAA Contact Phone: (925) 602-4175 AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: CONTRA COSTA SENIOR LEGAL SERVICES County(ies): CONTRA COST A

Provider Contact Name: VERNA HAAS Provider Contact Phone: (925)609-7900 Provider Contact Email: Vema.Haas@ccsls.org

12/1/2014	Martinez	Cons. Workshop	Seniors	16	4
11/16	Kensington	Presentation on Senior Scams	Seniors	29	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: (650) 573-3415 AAA Contact Email: LBresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaid.org*

95

Total Unduplicated Client Count for Quarter: 86

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1451

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 65-74: 57 40 Caucasian: 75-84: African American: 19 1 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 86 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 26 Chinese: 2 Female: 60 Filipino: 10 Client Declined to Provide Information: 0 Japanese: 0 Total: 86 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 32 Vietnamese: Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 39 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 7 4 Limited English: 20 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 4 6 Greatest Economic Need (Minority): Total: 39 86 Greatest Economic Need (Non-Minority): 22 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: (650) 573-3415 AAA Contact Email: LBresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaid.org*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)			ES CLOSED IN QUART d by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				·	
A1. Bankruptcy/Debt Collection:		7	6	4	0
A2. Contracts/Warranties:		3	1	0	0
A3. Other Consumer/Finance:		1	2	1	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		1	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	12	2	11	3	4
D2. Medicare:		3	0	2	1
D3. Other Health/Community Based Care:		2	2	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	40	0	26	5	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	(0	0	0	0
E3. Other Housing:		2	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		3	3	2	0
F2. Supplemental Security Income (SSI):		7	3	2	1
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		3	3	0	1

Fiscal Year: 2014-2015

Quarter: 2

PSA: 8	AA Name: San Mateo Cou	nty Area Agency o	n Aging			
AAA Contact Name: Lor	relei Bresler	AAA	Contact Phone: (650) 57	3-3415	AAA Contact Email: LB	resler@smcgov.org
Provider Name: Lo	egal Aid Society of San Ma	teo County	Co	unty(ies): San Mated		
Provider Contact Na	me: <i>M. Stacey Hawver</i>	Provid	der Contact Phone: 650-5	17-8917	Provider Contact Email:	mshawver@legalaid.org
INDIVIDUAL RIGHTS						
G1. Immigration/Nat	curalization:	0	0	0	0	
G2. Elder Abuse/Neg	lect/Exploitation:	13	2	3	2	
G3. Other Individual	Rights:	0	0	0	0	
MISCELLANEOUS						
H1. Estate Planning/	Wills/Trusts:	0	0	0	0	
H2. Advance Health	Care Directives (AHCD):	1	0	1	0	
H3. Financial Powers	of Attorney:	0	0	0	0	
H4. Other Miscellane	ous:	4	1	1	0	
TOTAL CASE	ES OPENED IN QUARTER:	102	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		102	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
			AND ADVICE	ADD. SERVICES	REPRESENTATION	
			60	24	11	
TOTAL EST	IMATED CASE WORK HO	JRS SPENT:	1441			
	OUTREAC	H/COMMUNITY ED	DUCATION ACTIVITIES D	DATA		
	INFORM	IATION ON SPECI	AL OUTREACH ACTIVIT	ES		
Date Location (If Application	71	utreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
San Ma Center	teo Event Seniors or	the Move	Seniors		800 4	
	OTAL # OF SPECIAL OUTF # OF SPECIAL OUTREACH			1 4		
	INFORMATION ON CO	MMUNITY LEGAL	EDUCATION PROGRAM	IS/ACTIVITIE		
Date Location (If Application	-1		Targeted	Audience	Est # of Est. Participants Hours	
11/12/14 San Ma	teo Advance I	lealth Care Directive	Seniors		4 3	
11/14/14 Half Mo	oon Bay Advance I	lealth Care Directive	Seniors		12 3	
TOTAL # OF CO	OMMUNITY LEGAL EDUCA	ATION PROGRAMS	IN THE QUARTER:	2	,	

Fiscal Year: 2014-2015

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: (650) 573-3415 AAA Contact Email: LBresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaid.org*

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: 510-577-3532 AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea Provider Contact Phone: (510) 832-3040 Provider Contact Email: tliu@lashicap.org / fdandr

Total Unduplicated Client Count for Quarter: 106

Total Cases Closed in Quarter: 157

Total Units of Service for Quarter (Unit=1 Hour): 3006

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 18 Two or More Races: 65-74: 44 Caucasian: 49 75-84: African American: 30 22 85+: Native American/Native Alaskan: 12 Asian/Pacific Islander Client Declined to Provide Information: 2 Total: 106 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 26 Chinese: 9 Female: 80 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 106 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 34 Vietnamese: 3 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 5 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 9 Race Unknown/Some Other Race: 11 Client Declined to Provide Information: Rural: 0 4 Greatest Economic Need (Minority): Total: 31 106 Greatest Economic Need (Non-Minority): 14 Greatest Economic Need (Minority Status Unknown): 4

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: 510-577-3532 AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea Provider Contact Phone: (510) 832-3040 Provider Contact Email: tliu@lashicap.org / fdandr

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		cases closed in Quarter es Closed by Case Closing Code & Legal Problem Code)	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	
A1. Bankruptcy/Debt Collection:	0	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	12	2	11	4
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	2	2	1
D2. Medicare:	17	1	0	2
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	3	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	6	7	3	1
F2. Supplemental Security Income (SSI):	7	7	6	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9 AAA Name: Alameda Cou	untv Area Agency on	Aging			
AAA Contact Name: Delbert W. Walker		Contact Phone: 510-577	<i>'-3532</i>	AAA Contact Email: dw	alker2@acgov.org
Provider Name: Legal Assistance for Seni	ors	Со	unty(ies): Alameda		
Provider Contact Name: Tracy Liu / Francel	D'Andrea Provi	der Contact Phone: (510)	832-3040	Provider Contact Email:	tliu@lashicap.org / fdandr
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	7	4	2	2	
G2. Elder Abuse/Neglect/Exploitation:	34	33	24	14	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	2	0	0	0	
H2. Advance Health Care Directives (AHCD):	1	0	0	0	
H3. Financial Powers of Attorney:	1	2	7	0	
H4. Other Miscellaneous:	8	5	2	0	
TOTAL CASES OPENED IN QUARTE	R: 109	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		69	60	28	
TOTAL ESTIMATED CASE WORK H	OURS SPENT:	2697			
OUTREA	ACH/COMMUNITY E	DUCATION ACTIVITIES D	DATA		
		AL CUITDE ACUL ACTIVITY			

INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est People Hou Reached			
10/04/14	Dublin Senior Center, Dublin	Senior Fair	Seniors	300			
10/07/14	Newark Silliman Activity Center, Newark	Senior Fair	Seniors	200			
10/09/14	Berkeley Unified School District, Berkeley	Health Fair	Seniors	86			
10/12/14	St. Rose Hospital, Hayward	Health Fair	Seniors and Caregivers	1800			
10/16/14	Hotel Oakland, Oakland	Health Fair	Seniors	300			

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: 510-577-3532 AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea Provider Contact Phone: (510) 832-3040 Provider Contact Email: tliu@lashicap.org / fdandr

10/16/14	Berkeley Unified School District, Berkeley	Health Fair	Seniors and Caregivers	109	7.5
10/17/14	Ed Roberts Campus, Berkeley	Health Fair	Seniors and Service Providers	95	3.5
10/25/14	Alameda Hospital, Alameda	Health Fair	Seniors and Caregivers	900	0.5
10/31/14	Oakland Airport, Hilton	Health Fair	Seniors and Caregivers	324	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 37

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
10/03/14	Oakland Downtown Senior Center, Oakland	Consumer Fraud: Scams Targeting Seniors and Tips for Prevention	Seniors	38 6.
10/09/14	Palo Vista Senior Apartments, Oakland	General LAS	Seniors and Caregivers	15 6.
10/09/14	Berkeley Unified School District, Berkeley	General LAS	Seniors and Caregivers	86
10/16/14	Satellite Central Senior Homes, Oakland	General LAS	Seniors	61 5.7
10/17/14	Regional Center of the East Bay, San Leandro	General LAS	Senior Service Providers	10
10/20/14	Fremont Senior Center, Fremont	General Legal	Seniors	42 8.
10/21/14	Alameda County Child Protective Services, Hayward	Stepping Up to the Plate: Guardianship and Custody Options	Senior Service Providers	26 1
10/22/14	J.L. Richard Terrace and Evergreen Annex, Oakland	General LAS	Seniors	40 4.2

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: 510-577-3532 AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea Provider Contact Phone: (510) 832-3040 Provider Contact Email: tliu@lashicap.org / fdandr

10/22/14	Redwood Gardens, Berkeley	General LAS	Seniors and Caregivers	31	6.5
10/24/14	City of Fremont, Fremont	General LAS	Seniors Service Providers	13	7.5
10/27/14	Mable Howard Apartments, Berkeley	General LAS	Seniors	7	7.5
10/28/14	Hayward Area Senior Center, Hayward	General LAS	Seniors and Caregivers	25	6.75
10/28/14	Intertribal Friendship House, Oakland	Consumer Fraud: Scams Targeting Seniors and Tips for Protection	Seniors	34	4.25
10/29/14	St. Mary's Garden, Oakland	General LAS	Seniors	40	6.75
11/03/14	Vineyard Village Senior Housing, Livermore	General LAS	Seniors	9	5.5
11/03/14	Arbor Vista Senior Housing, Livermore	General LAS	Seniors	32	5.5
11/03/14	Livermore Senior Center, Livermore	General LAS	Seniors and Caregivers	9	5.25
11/04/14	City of Fremont, Human Services, Fremont	General LAS	Seniors and Service Providers	45	8
11/05/14	Westlake Christian Terrace, Oakland	General LAS	Seniors	15	5.75
11/05/14	Fremont Main Library, Fremont	General LAS	Seniors	40	7
11/06/14	Elder Care Program, Berkeley	General LAS	Seniors	24	7
11/06/14	Safeway ElderCare Support Group, Pleasanton	General LAS	Seniors and Caregivers	38	8.25
11/07/14	Native American Health Center, Oakland	General LAS	Seniors	9	5.25
11/08/14	Livermore Senior Center, Livermore	General LAS	Seniors and Caregivers	17	8.5
11/10/14	Sacramento Senior Homes, Berkeley	General LAS	Seniors	15	5.5

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: 510-577-3532 AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea Provider Contact Phone: (510) 832-3040 Provider Contact Email: tliu@lashicap.org / fdandr

11/17/14	South Berkeley Senior Center,	General LAS	Seniors	15 5.5
11/18/14	North Oakland Senior Center, Oakland	General LAS	Seniors and Service Providers	8 6.25
11/19/14	Allen Temple Arms Senior Apartment, Oakland	General LAS	Seniors	17 5.5
11/20/14	Sequoia Manor, Fremont	General LAS	Seniors	35 7.75
11/21/14	Area Agency on Aging, Oakland	General LAS	Senior Service Providers	35 6
11/24/14	Cottonwood Place, Fremont	General LAS	Seniors	34 8
11/25/14	Beth Eden Apartments, Oakland	General LAS	Seniors	16 6
12/02/14	Adult Protective Services, Oakland	General LAS	Senior Service Providers	7 6
12/08/14	Harrison Street Senior Housing, Oakland	General LAS	Seniors	32 5.5
12/09/14	E.E. Cleveland Manor Sr. Housing, Oakland	General LAS	Seniors	18 4.75
12/15/14	Altenheim Senior Housing, Oakland	General LAS	Seniors	6 5.5
12/16/14	Kent Gardens Senior Community, San Lorenzo	Citizenship for Seniors, Guide to Naturalization	Seniors	23 4.5
12/16/14	Lawrence Livermore National Laboratory, Livermore	General LAS	Seniors	135 5.75
12/17/14	West Berkeley Senior Center, Berkeley	Consumer Fraud: Scams Targeting Seniors	Senior Service Providers	8 6.5
12/17/14	Percy Abram Jr. Senior Apartments, Oakland	Create a Secure Future: Advance Health Care Directives	Seniors	8 6.5
12/19/14	Westlake Christian Terrace, Oakland	General LAS	Seniors	35 7

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: 510-577-3532 AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea Provider Contact Phone: (510) 832-3040 Provider Contact Email: tliu@lashicap.org / fdandr

| 12/22/14 | Westlake Christian | General LAS | Seniors | 37 | 4.63 | Terrace, Oakland |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 42

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 272

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408 350-3271 AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: (408) 295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 331

Total Cases Closed in Quarter: 350

Total Units of Service for Quarter (Unit=1 Hour): 1625

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 40 Two or More Races: 29 65-74: 125 Caucasian: 201 75-84: African American: 120 14 85+: Native American/Native Alaskan: 45 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 331 Asian Indian: 11 **CLIENT GENDER** Cambodian: 1 Male: 109 Chinese: 34 Female: 222 Filipino: 12 Client Declined to Provide Information: 0 Japanese: 3 Total: 331 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 121 Vietnamese: 4 Homebound: Guamanian: 6 1 Lives Alone: Hawaiian: 83 Institutionalized: Samoan: 6 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 36 4 Limited English: 48 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 0 5 Greatest Economic Need (Minority): Total: 331 80 Greatest Economic Need (Non-Minority): 43 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2014-2015

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408 350-3271 AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: (408) 295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	14	15	0	0		
A2. Contracts/Warranties:	2	2	0	0		
A3. Other Consumer/Finance:	22	21	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	9	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	2	2	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	9	10	0	0		
D2. Medicare:	12	11	0	0		
D3. Other Health/Community Based Care:	8	7	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	22	24	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	4	0	0		
E3. Other Housing:	26	25	2	0		
INCOME MAINTENANCE						
F1. Social Security:	9	9	0	0		
F2. Supplemental Security Income (SSI):	12	10	2	1		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	5	6	0	0		

Fiscal Year: 2014-2015

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408 350-3271 AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: (408) 295-5991 Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS 4 0 G1. Immigration/Naturalization: 3 0 27 4 G2. Elder Abuse/Neglect/Exploitation: 36 22 1 0 G3. Other Individual Rights: 1 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 5 73 64 0 8 H2. Advance Health Care Directives (AHCD): 23 15 0 23 6 H3. Financial Powers of Attorney: 16 0 H4. Other Miscellaneous: 16 16 0 0 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 331 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 292 35 23

TOTAL ESTIMATED CASE WORK HOURS SPENT:

INFORMATION ON SPECIAL OUTREACH ACTIVITIES									
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hour Reached					
10/3/14	Yahoo! Corporate Offices in Sunnyvale	Training for pro bono attorneys from Yahoo legal department and pro bono attorneys from Fenwick & West to participate in Power of Attorney Days at Mountain View and Campbell Senior Centers in the afternoon	Pro bono attorneys from Yahoo legal department and pro bono attorneys from Fenwick & West	24					
10/6/14	Santa Clara Senior Center	Presentation on SALA for Sourcewise Advisory Council	Sourcewise Advisory Council members	30					
10/9/14	County Mental Health Department in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors for County Staff Core Competencies Training	County Mental Health Staff	12					
10/15/14	Santa Clara University Law School	Public Interest Law Career Fair	Law student volunteers for SALA	10					

Fiscal Year: 2014-2015

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408 350-3271 AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: (408) 295-5991 Provider Contact Email: gbacil@sala.org

10/23/14	Timpany Center in San Jose	County Department of Aging and Adult Services (DAAS) Aging Services Fair	Seniors, their families and caregivers, and service providers attending the fair	300	7.5
10/7/14	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	3	3
11/7/14	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	3	3
12/10/14	SALA Central Office in San Jose	Annual training for all SALA Volunteers (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	10	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 38

	INFORMA	TION ON COMMUNITY LEGAL EDUCATION	PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
10/28/14	Southside Senior Center in San Jose	Presentation on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	75 2.6
11/17/14	India Community Center in Cupertino	Presentation on SALA and Prevention of Elder Abuse	Senior participants at the senior center	60 5
11/12/14	Willows Senior Centro in San Jose	Presentation on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	60 3
11/12/14	Eastside Senior Centro in San Jose	Preparation for presentation in January on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	0 1
11/24/14	Roosevelt Community Center in	Presentation on SALA and Prevention of Elder Abuse	Senior participants at the senior center	105 7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sigov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Leo Galvan Provider Contact Phone: 209 644 2636 Provider Contact Email: Igal@elconcilio.org

Total Unduplicated Client Count for Quarter: 301

Total Cases Closed in Quarter: 364

Total Units of Service for Quarter (Unit=1 Hour): 586

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 44 Two or More Races: 65-74: 98 Caucasian: 280 75-84: African American: 62 12 85+: Native American/Native Alaskan: 27 0 Asian/Pacific Islander Client Declined to Provide Information: 70 Total: 301 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 145 Chinese: Female: 156 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 301 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 113 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 65 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 0 Limited English: 140 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 0 301 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Leo Galvan Provider Contact Phone: 209 644 2636 Provider Contact Email: Igal@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				,
A1. Bankruptcy/Debt Collection:	2	0	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	5	0	5	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	15	0	15	0
C2. Conservatorship:	5	0	5	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	37	0	37	0
D2. Medicare:	14	0	14	0
D3. Other Health/Community Based Care:	11	0	11	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	14	0	14	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	0	12	0
E3. Other Housing:	15	0	15	0
INCOME MAINTENANCE				
F1. Social Security:	16	0	16	0
F2. Supplemental Security Income (SSI):	4	0	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	22	0	22	0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 11 AAA Name: San Joaquin Cour	nty-Department o	of Aging and Community	Services		
AAA Contact Name: Barbara Parrish	AAA C	Contact Phone: 209-468-1	422	AAA Contact Email: bpa	arrish@sjgov.org
Provider Name: Council for the Spanish Speak	ing	Cour	nty(ies): San Joaqu	in	
Provider Contact Name: Leo Galvan	Provid	ler Contact Phone: 209 644	4 2636	Provider Contact Email:	lgal@elconcilio.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	0	1	0	
G2. Elder Abuse/Neglect/Exploitation:	5	0	5	0	
G3. Other Individual Rights:	26	0	26	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	50	0	50	0	
H2. Advance Health Care Directives (AHCD):	11	0	11	0	
H3. Financial Powers of Attorney:	12	0	12	0	
H4. Other Miscellaneous:	86	0	86	0	
TOTAL CASES OPENED IN QUARTER:	364	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED CODE	
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		0	364	0	
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	586			
OUTREACH/	COMMUNITY ED	UCATION ACTIVITIES DA	ιΤΑ		
TOTAL # OF SPECIAL OUTREACH A			0		
TOTAL # OF COMMUNITY LEGAL EDUCATI TOTAL ESTIMATED # OF COMMUNITY LEGAL EDU			0		

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 52

Total Cases Closed in Quarter: 32

Total Units of Service for Quarter (Unit=1 Hour): 145

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 6 Two or More Races: 65-74: 23 Caucasian: 50 75-84: African American: 18 0 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 52 Asian Indian: **CLIENT GENDER** Cambodian: Male: 21 Chinese: Female: 31 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 52 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 4 0 Homebound: Guamanian: 3 0 Lives Alone: Hawaiian: 26 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 52 0 Greatest Economic Need (Minority): Total: 52 1 Greatest Economic Need (Non-Minority): 12 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	3	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	1	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	2	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2014-2015

Quarter: 2

uarter: 2									
PSA: 12	AAA Name: Area	12 Agency on							
	: Doreen Schmidt			Contact Phone				Email: dschmidt@	area12.org
	ne: Catholic Charities				County(ies): Alpine, Amador, Calaveras, Mariposa,				
Provider Cont	act Name: Catherine L	Driver	Provi	der Contact Ph	hone: 209-5	532-7632	Provider Cont	act Email: <i>cdriver</i>	@ccstockton.or
NDIVIDUAL RIGHTS	8								
G1. Immigrati	on/Naturalization:		0		1	0		0	
G2. Elder Abu	se/Neglect/Exploitation:		1		2	0		0	
G3. Other Ind	ividual Rights:		5		1	0		0	
ISCELLANEOUS		_							
	nning/Wills/Trusts:	<u> </u>	12		4	3		0	
	Health Care Directives (AHCD):	1		0	1		0	
H3. Financial I	Powers of Attorney:		2		1	2		0	
H4. Other Mise	cellaneous:		5		0	0		0	
TOTAL	L CASES OPENED IN	QUARTER: 🥅	35	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE	
				TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
				AND AD	15	17		0	
					13	17		U	
IOIA	AL ESTIMATED CASE		Įr.	94					
		OUTREACH/C	OMMUNITY E	DUCATION AC	CTIVITIES D	DATA			
		INFORMAT	ON ON SPECI	AL OUTREAC	H ACTIVITI	IES			
Date L	ocation	Type of Outrea	ach Activity			argeted By		Est.	
(I	f Applicable)				Outreach		People I Reached	Hours	
10/00/14	N1/A	D D			Cautana		12		
	N/A	Program Prese			Seniors		13	1.5	
	N/A	Program Upda		10/15	Agencies		18	1.5	
	N/A		ogram (10/14 &	10/15)	Seniors		125	20	
	N/A	Program Upda			Agencies		10	1.5	
	N/A	Program Upda			Agencies		20	1.5	
12/02/14	N/A	Program Upda	ite (12/2 & 12/9	9)	Seniors		17	2	

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INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

Date	Location (If Applicable)	Topic	Targeted Audience	 Est # of Est. Participants Hours	
10/08/14	N/A	Program Presentation	Seniors	13	7.83
12/02/14	N/A	Program Presentation	Seniors	17	7.83
12/09/14	N/A	Program Presentation	Seniors	17	7.83

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz & San Benito

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 174

Total Units of Service for Quarter (Unit=1 Hour): 2349

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 65-74: 53 Caucasian: 96 75-84: African American: 23 1 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 13 Total: 128 Asian Indian: **CLIENT GENDER** Cambodian: Male: 52 Chinese: Female: 76 Filipino: Client Declined to Provide Information: Japanese: 0 Total: 128 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 26 Vietnamese: 0 Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 14 Institutionalized: Samoan: 7 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 2 Limited English: 20 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 19 28 Greatest Economic Need (Minority): Total: 128 15 Greatest Economic Need (Non-Minority): 5 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz & San Benito

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	1	0	0	
A2. Contracts/Warranties:	2	1	1	0	
A3. Other Consumer/Finance:	0	8	5	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	9	6	2	0	
D2. Medicare:	1	2	6	0	
D3. Other Health/Community Based Care:	4	6	3	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	33	20	11	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	9	2	
E3. Other Housing:	12	18	8	0	
INCOME MAINTENANCE					
F1. Social Security:	9	3	2	0	
F2. Supplemental Security Income (SSI):	11	5	3	0	
F3. Pensions/Retiree Benefits:	0	1	1	0	
F4. Other Income Maintenance:	2	5	1	0	

Fiscal Year: 2014-2015

Quarter: 2

PSA: 13 AAA Name: Seniors Council of	^f Santa Cruz and	d San Benito Counties, l	lnc.							
AAA Contact Name: Patty Talbott	AAA C	Contact Phone: 831-688	-0400*819	AAA Contact Email: pat	tyt@seniorscouncil.org					
Provider Name: Senior Citizens Legal Services		Cor	unty(ies): Santa Cruz	z & San Benito						
Provider Contact Name: Creighton Anthony Mena	<i>livil</i> Provid	ler Contact Phone: 831-4	26-8824	Provider Contact Email: creightonmendivil@senic						
INDIVIDUAL RIGHTS										
G1. Immigration/Naturalization:	0	0	0	0						
G2. Elder Abuse/Neglect/Exploitation:		0	4	0						
G3. Other Individual Rights:	2	3	0	0						
MISCELLANEOUS										
H1. Estate Planning/Wills/Trusts:	5	6	5	0						
H2. Advance Health Care Directives (AHCD):	9	2	4	0						
H3. Financial Powers of Attorney:	15	0	6	0						
H4. Other Miscellaneous:	4	7	5	0						
TOTAL CASES OPENED IN QUARTER: 128 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE										
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION						
		95	76	3						
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	2349								
OUTREACH/0	COMMUNITY ED	UCATION ACTIVITIES D	ATA							
		_								
TOTAL # OF SPECIAL OUTREA	CH ACTIVITIES	IN THE QUARTER:	0							
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:										
TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION			0							

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: (559) 600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: CENTRAL CALIFORNIA LEGAL SERVICES, INC County(ies): FRESNO & MADERA

Provider Contact Name: Kim Taing/Valerie Hanneman (Su Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 101

Total Units of Service for Quarter (Unit=1 Hour): 372

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 25 Two or More Races: 65-74: 46 Caucasian: 23 75-84: African American: 9 10 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 84 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 35 Chinese: Female: 49 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: 42 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 44 Limited English: 9 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 23 84 Greatest Economic Need (Non-Minority): 57 Greatest Economic Need (Minority Status Unknown): 4

Fiscal Year: 2014-2015

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: (559) 600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: CENTRAL CALIFORNIA LEGAL SERVICES, INC County(ies): FRESNO & MADERA

Provider Contact Name: Kim Taing/Valerie Hanneman (Su Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Pro				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	2	1	3	0			
A2. Contracts/Warranties:	1	0	0	0			
A3. Other Consumer/Finance:	2	1	1	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	1	3	0			
C3. Other Family:	0	1	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	1			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	1	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	60	42	24	1			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	1	1	0	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	3	0	2	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	7	2	4	0			

Fiscal Year: 2014-2015

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Are	ea Agency on	Aging			
AAA Contact Name: Adam Vinogradoff	AAA	A Contact Phone: (559) 60	0-4405	AAA Contact Email: avi	nogradoff@fmaaa.org
Provider Name: CENTRAL CALIFORNIA LEGAL	SERVICES, I	<i>NC</i> Co	unty(ies): FRESNO	R MADERA	
Provider Contact Name: Kim Taing/Valerie Hanne	man (Su Prov	vider Contact Phone: (559)	570-1230, (559) 570-1	Provider Contact Email	kim@centralcallegal.org/v
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	11	0	5	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	5	0	2	0	
H4. Other Miscellaneous:	0	6	0	0	
TOTAL CASES OPENED IN QUARTER:	93	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		55	44	2	
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	372			
OUTREACH/C	OMMUNITY E	EDUCATION ACTIVITIES D)ATA		
TOTAL # OF SPECIAL OUTREA TOTAL ESTIMATED # OF SPECIAL OUTREACH AC			0		
TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUC			0		

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 733-8770 Provider Contact Email: Iyan@centralcallegal.org

County(ies): Kings

Total Unduplicated Client Count for Quarter: 21

Total Cases Closed in Quarter: 22

Total Units of Service for Quarter (Unit=1 Hour): 89

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 5 60-64: Two or More Races: 65-74: 3 Caucasian: 18 75-84: African American: 12 2 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 21 Asian Indian: **CLIENT GENDER** Cambodian: Male: 5 Chinese: Female: 16 Filipino: Client Declined to Provide Information: 21 Japanese: 0 Total: 42 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 9 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 11 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 3 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 21 9 Greatest Economic Need (Non-Minority): Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 733-8770 Provider Contact Email: Iyan@centralcallegal.org

County(ies): Kings

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
(Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	1	0	2	0			
A2. Contracts/Warranties:	2	1	2	0			
A3. Other Consumer/Finance:	2	0	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	2	0	1	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	1	0	1	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	4	1	0	1			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	0	1	0			
E3. Other Housing:	0	1	2	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	0	0	1	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2014-2015

Qua	artei	r: 2
-	41 (0)	

PSA: 15		AAA Name: CSE Marla Phillips	Τ		AAA C	Contact Phone	: 559-624	-8084		AAA Contact Email: m	phillip@tularehhsa.org
		Central California Name: Lily Yan	a Legal Serv	vices, Inc.	Provid	er Contact Ph		unty(ies): Kings		Brouider Centest Emei	il: Iyan@centralcallegal.org
		. Name. <i>Lily fan</i>			FIOVIG	er Contact Fil	ione. (339)	733-6770		Provider Contact Emai	iyan@cemraicallegal.org
INDIVIDUAL		/N			=						7
		/Naturalization:			_		0		0	0	_
		Neglect/Exploitation	:	3	_		1		0	0	
G3. (Other Individ	lual Rights:)		0		0	0	
MISCELLAN					-						-
		ing/Wills/Trusts:		10) -		3		2	0	_
		alth Care Directives (AHCD):]3	3		1		0	0	
H3. I	Financial Pov	vers of Attorney:		2)		0		1	0	
H4. (Other Miscell	laneous:		()		0		0	0	
	TOTAL C	ASES OPENED IN	QUARTER:	3	4	TOTAL CAS	SES CLOS	ED IN QUARTER I	ву с	CASE CLOSED CODE	
						TOTAL COU		TOTAL LIMITED		TOTAL LEGAL	7
						AND ADV		ADD. SERVICES		REPRESENTATION	<u> </u>
						<u> </u>	8		13	1	
	TOTAL	ESTIMATED CASE	WORK HOU	JRS SPENT		84					
			OUTREAC	H/COMMUN	IITY ED	UCATION AC	TIVITIES D	DATA			
			INFORM	IATION ON	SPECIA	L OUTREAC	H ACTIVITI	ES			
Date		ation oplicable)	Type of Ou	itreach Activ	rity		Groups Ta Outreach	argeted By		Est # of Est. People Hours Reached	
12/5	Cen	ntral Valley	unfair deb	ews on the La t collection p services to \	oractices	, specifically	Radio listo Valley	eners in the Centra	l	100 5	
		TOTAL # OF SPE	CIAL OUTR	REACH ACT	IVITIES	IN THE QUAI	RTER:	1			
ТОТА	AL ESTIMAT	ED # OF SPECIAL	OUTREACH	ACTIVITY I	HOURS	IN THE QUAI	RTER: 🔲	5			
	TOTAL # O	F COMMUNITY LEG	GAL EDUCA	TION PRO	GRAMS	IN THE QUAI	RTER:	0			
TOTAL	ESTIMATED	# OF COMMUNITY	/ LEGAL ED	DUCATION I	HOURS	IN THE QUAI	RTER: 🦳	0			

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 733-8770 Provider Contact Email: Iyan@centralcallegal.org

County(ies): Tulare

69

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 237

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 17 Two or More Races: 65-74: 26 Caucasian: 54 75-84: African American: 12 2 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 61 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 21 Chinese: Female: 40 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 61 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 28 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 31 Institutionalized: Samoan: 0 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 5 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 27 61 Greatest Economic Need (Non-Minority): 19 Greatest Economic Need (Minority Status Unknown): 2 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc. County(ies): Tulare

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 733-8770 Provider Contact Email: Iyan@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	1	2	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	0	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	1	2	0
D2. Medicare:	6	2	1	0
D3. Other Health/Community Based Care:	3	0	3	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	13	12	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	3	0	0
E3. Other Housing:	6	0	1	1
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	2	3	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	0	1	0

Fiscal Year: 2014-2015

Quarter:	2
dual tol.	_

PSA:	15	AAA Name: CSI	≘ T								
AAA C	Contact Name:	Marla Phillips			AAA C	Contact Phone	: 559-624	1-8084	AAA Conta	ct Email: <i>mp</i>	hillip@tularehhsa.org
	Provider Name	e: Central Californ	ia Legal Serv	vices, Inc.			Co	unty(ies): Tulare			
ı	Provider Contac	ct Name: Lily Yan			Provid	er Contact Ph	one: <i>(559)</i>	733-8770	Provider Co	ntact Email:	: lyan@centralcallegal.org
INDIVID	UAL RIGHTS										
(G1. Immigration	n/Naturalization:			0		0	C		0	
(G2. Elder Abuse	e/Neglect/Exploitation	ո:		5		1	6		1	
(G3. Other Indiv	idual Rights:			0		0	0		0	
MISCEL	LANEOUS										
ŀ	H1. Estate Planı	ning/Wills/Trusts:		1	5		1	4		0	
ŀ	H2. Advance He	ealth Care Directives	(AHCD):	1	1		0	6		0	
ŀ	H3. Financial Po	owers of Attorney:			8		1	2		0	
ŀ	H4. Other Misce	ellaneous:			0		0			0	
	TOTAL	CASES OPENED IN	QUARTER:		99	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOS	ED CODE	
				,		TOTAL COL	_	TOTAL LIMITED	TOTAL LI		
						AND ADV		ADD. SERVICES	REPRESEN	TATION	
							26	41		2	
	TOTAL	ESTIMATED CASE	WORK HOL	JRS SPEN	T:	232					
			OUTREAC	H/COMMU	NITY ED	UCATION AC	TIVITIES D	DATA			
			INFORM	ATION ON	SPECIA	L OUTREAC	H ACTIVITI	ES			
Da	ate Lo	cation	Type of Ou	treach Acti	vity			argeted By	Est # of	Est.	
	(If A	Applicable)					Outreach		People Reached	Hours	
1:	2/5 Ce	entral Valley	"Valley Vie interview of collection prodiscussed seniors	oractices, s	ebt pecifically	,	Radio list the Centr		100	5	
		TOTAL # OF SP	ECIAL OUTR	EACH AC	TIVITIES	IN THE QUA	RTER:	1			
TO	OTAL ESTIMA	TED # OF SPECIAL	OUTREACH	ACTIVITY	HOURS	IN THE QUAI	RTER:	5			
	TOTAL # 0	OF COMMUNITY LE	GAL EDUCA	TION PRO	GRAMS	IN THE QUAI	RTER:	0			
тот	AL ESTIMATE	D # OF COMMUNIT	Y LEGAL ED	UCATION	HOURS	IN THE QUAI	RTER:	0			

Fiscal Year: 2014-2015

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2 **PSA: 16** AAA Name: Eastern Sierra Area Agency on Aging (ESAAA) AAA Contact Name: Marilyn Mann AAA Contact Phone: (760) 872-1727 AAA Contact Email: mmann@inyocounty.us Provider Name: California Indian Legal Services County(ies): Inyo & Mono Provider Contact Name: Dorothy Alther Provider Contact Phone: (760) 746-8941 x122 Provider Contact Email: dalther@calindian.org Total Unduplicated Client Count for Quarter: 5 Total Cases Closed in Quarter: 7 Total Units of Service for Quarter (Unit=1 Hour): 128 **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 1 Two or More Races: 65-74: 3 Caucasian: 0 75-84: African American: 0 0 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: Asian Indian: **CLIENT GENDER** Cambodian: Male: Chinese: Female: Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 0 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 5 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 5 Greatest Economic Need (Minority): Total: 0 Greatest Economic Need (Non-Minority): 0

0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: (760) 872-1727 AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther Provider Contact Phone: (760) 746-8941 x122 Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER				CAS			
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cor	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)				
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		1	0				
A2. Contracts/Warranties:		0	0	ľ			
A3. Other Consumer/Finance:		0	0	Γ			
EMPLOYMENT							
B1. Discrimination:		0	0	Г			
B2. Other Employment:		0	0	Г			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0				
C2. Conservatorship:		0	0				
C3. Other Family:		0	0				
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		1	1				
D2. Medicare:		0	0				
D3. Other Health/Community Based Care:		0	0				
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		0	0				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0				
E3. Other Housing:		0	0				
NCOME MAINTENANCE							
F1. Social Security:		0	0				
F2. Supplemental Security Income (SSI):		0	0				
F3. Pensions/Retiree Benefits:		0	0				
F4. Other Income Maintenance:		0	0				

Fiscal Year: 2014-2015

Quarter: 2

PSA: 16 AAA Name: Eastern Sierra Are	a Agency on A	ging (ESAAA)							
AAA Contact Name: Marilyn Mann	AAA	Contact Phone: (760) 872	-1727	AAA Contact Email: mn	nann@inyocounty.us				
Provider Name: California Indian Legal Services	s	County(ies): Inyo & Mono							
Provider Contact Name: Dorothy Alther	Provi	der Contact Phone: (760) 7	46-8941 x122	Provider Contact Email:	dalther@calindian.org				
INDIVIDUAL RIGHTS									
G1. Immigration/Naturalization:	0	0	0	0					
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0					
G3. Other Individual Rights:	0	0	0	0					
MISCELLANEOUS									
H1. Estate Planning/Wills/Trusts:	2	2	0	0					
H2. Advance Health Care Directives (AHCD):	1	0	1	0					
H3. Financial Powers of Attorney:	0	0	1	0					
H4. Other Miscellaneous:	0	0	0	0					
TOTAL CASES OPENED IN QUARTER:	5	TOTAL CASES CLOSE	D IN QUARTER BY C	CASE CLOSED CODE					
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION					
		3	4	0					
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	128							
OUTREACH/0	COMMUNITY EI	DUCATION ACTIVITIES DA	NTA						
TOTAL # OF SPECIAL OUTREA	ACH ACTIVITIES	S IN THE QUARTER:							
TOTAL ESTIMATED # OF SPECIAL OUTREACH AC			0						
			U						
TOTAL # OF COMMUNITY LEGAL EDUCATION	ON PROGRAMS	S IN THE QUARTER:	0						
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUC	CATION HOURS	S IN THE QUARTER:	0						

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens County(ies): San Luis Obispo

Provider Contact Name: *Not Provided* Provider Contact Phone: *Not Provided* Provider Contact Email: *Not Provided*

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 26

Total Units of Service for Quarter (Unit=1 Hour): 275

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 12 Two or More Races: 65-74: 16 Caucasian: 44 75-84: African American: 17 0 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 51 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 21 Chinese: Female: 30 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 51 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 7 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 21 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 0 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 15 1 Greatest Economic Need (Minority): Total: 51 1 Greatest Economic Need (Non-Minority): 5 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens County(ies): San Luis Obispo

Provider Contact Name: *Not Provided* Provider Contact Phone: *Not Provided* Provider Contact Email: *Not Provided*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)						
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)				
CONSUMER/FINANCE								
A1. Bankruptcy/Debt Collection:	1	1	1	0				
A2. Contracts/Warranties:	1	0	0	0				
A3. Other Consumer/Finance:	2	0	1	0				
EMPLOYMENT								
B1. Discrimination:	0	0	0	0				
B2. Other Employment:	0	0	0	0				
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0				
C2. Conservatorship:	0	0	0	0				
C3. Other Family:	2	0	0	0				
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:	0	0	0	0				
D2. Medicare:	0	0	0	0				
D3. Other Health/Community Based Care:	0	0	0	0				
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):	10	5	1	0				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0				
E3. Other Housing:	4	2	0	1				
INCOME MAINTENANCE								
F1. Social Security:	1	0	0	0				
F2. Supplemental Security Income (SSI):	0	0	0	0				
F3. Pensions/Retiree Benefits:	0	0	0	0				
F4. Other Income Maintenance:	0	0	0	0				

Fiscal Year: 2014-2015

Quarter: 2

additor. 2									
PSA: 17		AAA Name: AA	AA Central Coa	ast Commissio	n for Senior Citize	ens			
AAA Contac	ct Name:	joyce ellen lippn	nan	AA	A Contact Phone:	805-925-9	554	AAA Contac	ct Email: seniors@kcbx.net
Provi	der Name	: Central Coast (Commission fo	or Senior Citize	ens	Coun	nty(ies): San Luis (Obispo	
Provid	der Contac	t Name: <i>Not Prov</i>	rided	Pro	ovider Contact Pho	ne: <i>Not Pro</i>	ovided	Provider Co	ntact Email: <i>Not Provided</i>
INDIVIDUAL	RIGHTS								
G1. In	nmigration	/Naturalization:		0		0	0		0
G2. El	lder Abuse	/Neglect/Exploitation	on:	5		0	3		1
G3. O	ther Indivi	dual Rights:		2		0	1		0
MISCELLAN	EOUS								
H1. Es	state Planr	ning/Wills/Trusts:		7		5	0		0
H2. A	dvance He	alth Care Directives	s (AHCD):	2		0	1		0
H3. Fi	inancial Po	wers of Attorney:		1		0	0		0
H4. O	ther Misce	llaneous:		11		2	0		0
	TOTAL C	CASES OPENED I	N QUARTER:	51	TOTAL CASI	ES CLOSEI	O IN QUARTER BY C	CASE CLOS	ED CODE
					TOTAL COUN AND ADVI		TOTAL LIMITED ADD. SERVICES	TOTAL LE	
						16	8		2
	TOTAL	ESTIMATED CAS	E WORK HOU	RS SPENT:	264				
			OUTREACH	I/COMMUNITY	EDUCATION ACT	IVITIES DA	TA		
			INFORM	ATION ON SPE	CIAL OUTREACH	ACTIVITIES	S		
Date		cation applicable)	Type of Out	reach Activity		Groups Targ Outreach	geted By	Est # of People	Est. Hours

		COTTLACTI/COMMONITT EDUCATIO	M AOTHTILO DATA				
INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached			
10/27/14	WS Robles Terrace, Paso Robles	Preventing Elder Abuse and how to handle it if it happens	Low income senior residents	10 2.5			
10/22/14	Ocean View Manor People's self-help housing	Elder Abuse, scams, tips for avoiding it and what SLSP does	Low income seniors	30 2			
10/30/14	Templeton Place Apartments	Preventing and dealing with Elder Abuse	Low income seniors	10 2			
11/3/14	SLO Library Community Room	Financial Elder Abuse—working together to prevent it	Professional who work with seniors and bankers	30 2.5			
11/7/14	Judson Terrace, SLO	Elder Abuse, scams, tips for avoiding it and what SLSP does	Low income seniors	10 1			
12/31/14	Madonna Inn	SLSP Services and Elder Abuse	Senior women	60 1			

Fiscal Year: 2014-2015

Quarter: 2

PSA: <i>17</i>	AAA Name: AAA Central Coas	st Commission for Senior Citizen	S	
AAA Contact Name: jc	yce ellen lippman	AAA Contact Phone: 8	305-925-9554	AAA Contact Email: seniors@kcbx.net
Provider Name:	Central Coast Commission for	Senior Citizens	County(ies):	San Luis Obispo
Provider Contact N	lame: Not Provided	Provider Contact Phone	: Not Provided	Provider Contact Email: Not Provided
	TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIES IN THE QUARTE	:R: 6	Ī
TOTAL ESTIMATE	# OF SPECIAL OUTREACH A	CTIVITY HOURS IN THE QUARTE	:R: 11	
TOTAL # OF	COMMUNITY LEGAL EDUCATI	ON PROGRAMS IN THE QUARTE	:R: 0	
TOTAL ESTIMATED #	OF COMMUNITY LEGAL EDU	CATION HOURS IN THE QUARTE	:R: 0	Ī

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy 1-30-2015 for Christi AAA Contact Phone: (805) 477-7305 AAA Contact Email: Christine voth@ventura.org

Provider Name: Grey Law of Ventura County Inc.

Provider Contact Name: *Mike Williams* Provider Contact Phone: *805 658-2266* Provider Contact Email: *Msw98488@aol.com*

County(ies): Ventura

Total Unduplicated Client Count for Quarter: 270

Total Cases Closed in Quarter: 279

Total Units of Service for Quarter (Unit=1 Hour): 348

CLIENT CH		OR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	44	Two or More Races:	20
65-74:	98	Caucasian:	188
75-84:	96	African American:	7
85+:	32	Native American/Native Alaskan:	4
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	270	Asian Indian:	3
CLIENT GENDER		Cambodian:	0
Male:	102	Chinese:	8
Female:	168	Filipino:	13
Client Declined to Provide Information:	0	Japanese:	4
Total:	270	Korean:	4
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	55	Vietnamese:	0
Homebound:	4	Guamanian:	0
Lives Alone:	175	Hawaiian:	1
Institutionalized:	0	Samoan:	3
Suspected Victim of Elder Abuse/Exploitation:	4	Other Asian/Pacific Islander:	0
Limited English:	82	Race Unknown/Some Other Race:	5
Rural:	60	Client Declined to Provide Information:	10
Greatest Economic Need (Minority):	91	Total:	270
Greatest Economic Need (Non-Minority):	95		
Greatest Economic Need (Minority Status Unknow	vn): 0		

Fiscal Year: 2014-2015

Quarter: 2

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy 1-30-2015 for Christi AAA Contact Phone: (805) 477-7305 AAA Contact Email: Christine voth@ventura.org

Provider Name: Grey Law of Ventura County Inc.

Provider Contact Name: Mike Williams

Provider Contact Phone: 805 658-2266 Provider Contact Email: Msw98488@aol.com

County(ies): Ventura

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	60	58	1	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	38	36	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	10	10	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	20	20	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	20	19	1	0
F2. Supplemental Security Income (SSI):	18	18	0	0
F3. Pensions/Retiree Benefits:	13	13	0	0
F4. Other Income Maintenance:	0	0	0	0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 2

	lame: Brian Murphy 1-30		A	AA Contact Phone	(805) 477-73	05	AAA Contact E	mail: <i>Christine</i>	voth@ventura.o
Provider	Name: Grey Law of Ven	tura County Inc.		County(ies): Ventura					
Provider	Contact Name: Mike Willia	ams	P	rovider Contact Ph	one: <i>805 658-22</i>	266	Provider Conta	ct Email: <i>Msw9</i>	8488@aol.com
VIDUAL RIC	GHTS								
G1. Imm	igration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	n:	0		0	0		0	
G3. Othe	r Individual Rights:		0		0	0		0	
CELLANEO	US								
	e Planning/Wills/Trusts:		25		25	0		0	
H2. Adva	nce Health Care Directives	(AHCD):	0		0	0		0	
H3. Finar	ncial Powers of Attorney:		64		64	0		0	
H4. Othe	r Miscellaneous:		0		0	0		0	
T	OTAL CASES OPENED IN	QUARTER:	279	TOTAL CAS	SES CLOSED II	N QUARTER BY (CASE CLOSED	CODE	
		•		TOTAL COU		TAL LIMITED	TOTAL LEGA		
				AND ADV		D. SERVICES	REPRESENTAT	ION	
			_		274	4		1	
•	TOTAL ESTIMATED CASE	WORK HOURS	SPENT:	335					
		OUTREACH/CO	MMUNITY	FDUCATION AC	TIVITIES DATA				
	TOTAL # OF SDE	CIAL OUTBEAC	LI ACTIVIT	TIES IN THE QUAF	OTED.				
TOTAL EG	STIMATED # OF SPECIAL					0			
TOTAL ES						0			
	_		JNITY LEC	BAL EDUCATION					
Date	Location (If Applicable)	Topic			Targeted Audie	ence	Est # of Participants	Est. Hours	
Oct 6	Ventura Vineyard	LIFE class			Church Group		20	3	
Oct 7	Sea Esta Mobile	Grey Law			Gen Public		9	2	
Oct 18	Oxnard Fam Circ Alzheimer's Assoc.	Grey Law			Seniors, careg	vers	122	5	
		LIFE class			Seniors		4	3	

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian AAA Contact Phone: 213-738-2629 AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

182

Total Unduplicated Client Count for Quarter: 159

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1817

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 29 Two or More Races: 65-74: 66 Caucasian: 96 75-84: African American: 41 36 85+: Native American/Native Alaskan: 23 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 159 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 45 Chinese: Female: 114 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 159 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 86 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 70 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 9 6 Limited English: 29 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 0 2 Greatest Economic Need (Minority): Total: 159 82 Greatest Economic Need (Non-Minority): 81 Greatest Economic Need (Minority Status Unknown): 78

Fiscal Year: 2014-2015

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian AAA Contact Phone: 213-738-2629 AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	13	13	4	0		
A2. Contracts/Warranties:	4	4	0	0		
A3. Other Consumer/Finance:	5	2	3	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	4	2	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0		
C2. Conservatorship:	9	4	11	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	1	2	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	6	6	0	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	17	9	1	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	16	7	2		
E3. Other Housing:	1	1	0	1		
INCOME MAINTENANCE						
F1. Social Security:	4	3	1	2		
F2. Supplemental Security Income (SSI):	9	6	0	1		
F3. Pensions/Retiree Benefits:	2	2	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2014-2015

Quarter: 2

PSA: 19 AAA Name: Community and S	enior Services	County of Los Angeles	IAA				
AAA Contact Name: Anna Grigorian	AAA	Contact Phone: 213-738	-2629	AAA Contact Email: agi	rigorian@css.lacounty.gov		
Provider Name: Bet Tzedek		Cor	unty(ies): Los Angel	es			
Provider Contact Name: Sarah Jampol	Provi	ider Contact Phone: (323)	648-4711	Provider Contact Email	sjampol@bettzedek.org		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	0			
G3. Other Individual Rights:	14	3	0	12			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	26	19	7	0			
H2. Advance Health Care Directives (AHCD):	21	3	17	0			
H3. Financial Powers of Attorney:	0	0	0	0			
H4. Other Miscellaneous:	12	12	0	1			
TOTAL CASES OPENED IN QUARTER:	170	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE					
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		111	51	20			
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	1817					
OUTREACH/0	COMMUNITY E	DUCATION ACTIVITIES D	ATA				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0							

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Gabriella Garcia AAA Contact Phone: (909) 891-9042 AAA Contact Email: Gabriella.Garcia@hss.sbcoun

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 227

Total Cases Closed in Quarter: 309

Total Units of Service for Quarter (Unit=1 Hour): 993

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 45 Two or More Races: 19 65-74: 91 Caucasian: 169 75-84: African American: 70 31 85+: Native American/Native Alaskan: 21 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 227 Asian Indian: **CLIENT GENDER** Cambodian: Male: 73 Chinese: Female: 154 Filipino: 3 Client Declined to Provide Information: 0 Japanese: 0 Total: 227 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 95 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: 118 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 2 Limited English: 13 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 20 0 Greatest Economic Need (Minority): Total: 227 27 Greatest Economic Need (Non-Minority): 22 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Gabriella Garcia AAA Contact Phone: (909) 891-9042 AAA Contact Email: Gabriella.Garcia@hss.sbcoun

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER				
(Total Cases Opened by Legal Problem Co	ode)	(Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	24	34	5	7		
A2. Contracts/Warranties:	12	10	6	0		
A3. Other Consumer/Finance:	7	7	0	0		
EMPLOYMENT						
B1. Discrimination:	1	1	0	0		
B2. Other Employment:	2	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	11	14	7	1		
C2. Conservatorship:	1	3	0	0		
C3. Other Family:	2	5	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	5	4	1	1		
D2. Medicare:	3	3	0	0		
D3. Other Health/Community Based Care:	1	1	2	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	39	42	16	2		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	10	6	0		
E3. Other Housing:	8	11	2	0		
INCOME MAINTENANCE						
F1. Social Security:	3	4	0	0		
F2. Supplemental Security Income (SSI):	5	5	0	1		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	5	4	0	0		

Fiscal Year: 2014-2015

Quarter: 2

PSA: 20 AAA Name: San Bernardino Co	ounty-Departi	ment of Aging and	l Adult Services	•		
AAA Contact Name: Gabriella Garcia	AA	A Contact Phone:	(909) 891-9042		AAA Contact Email: <i>Ga</i> l	briella.Garcia@hss.sbcou
Provider Name: Inland Counties Legal Services	, Inc.		County(ies	s): San Bernar	dino	
Provider Contact Name: Irene C. Morales, Execution	ive Direc Pro	ovider Contact Phor	ne: <i>(951) 368-25</i> 4	40	Provider Contact Email:	imorales@icls.org
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	1		1	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0		0	0	0	
G3. Other Individual Rights:	5		12	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	51		21	30	0	
H2. Advance Health Care Directives (AHCD):	24		3	12	0	
H3. Financial Powers of Attorney:	16		3	10	0	
H4. Other Miscellaneous:	1		1	0	0	
TOTAL CASES OPENED IN QUARTER:	245	TOTAL CASE	S CLOSED IN C	QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNS AND ADVIC	-	L LIMITED SERVICES	TOTAL LEGAL REPRESENTATION	
			200	97	12	
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	981				

INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date Location (If Applicable)		Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				
10//02/201	Yucaipa Senior Center Yucaipa, CA	Senior Health Fair	Seniors 60 and older	80 5.8				
10/20/2014	Ontario Senior Center Ontario, CA	Health & Resource Fair	Seniors	290				
12/04/2014	Redlands Senior Center Redlands, CA	East Valley Regional Council: ICLS Services / Consumer Issues	Seniors	25 2				
12/04/2014	Redlands Senior Center Redlands, CA	ICLS Services	Seniors	40 1.5				

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

Fiscal Year: 2014-2015

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Gabriella Garcia AAA Contact Phone: (909) 891-9042 AAA Contact Email: Gabriella.Garcia@hss.sbcoun

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 21 AAA Name:

AAA Contact Name: Deniece Berry AAA Contact Phone: 951-867-3858 AAA Contact Email: DLBerry@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 91

Total Cases Closed in Quarter: 122

Total Units of Service for Quarter (Unit=1 Hour): 589

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 29 Two or More Races: 65-74: 34 Caucasian: 74 75-84: African American: 21 9 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 91 Asian Indian: **CLIENT GENDER** Cambodian: Male: 24 Chinese: Female: 67 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 91 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 22 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 44 Institutionalized: Samoan: 0 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 10 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 36 0 Greatest Economic Need (Minority): Total: 28 91 Greatest Economic Need (Non-Minority): 10 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 21 AAA Name:

AAA Contact Name: Deniece Berry AAA Contact Phone: 951-867-3858 AAA Contact Email: DLBerry@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	9	11	3	0		
A2. Contracts/Warranties:	10	12	2	0		
A3. Other Consumer/Finance:	2	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	6	4	0		
C2. Conservatorship:	1	1	0	0		
C3. Other Family:	1	4	1	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	5	3	1	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	11	7	3	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	5	1	1		
E3. Other Housing:	3	4	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	1	0	0		
F2. Supplemental Security Income (SSI):	3	2	2	1		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	9	10	0	1		

Fiscal Year: 2014-2015

Quarter: 2

PSA: 21 AAA Name:					
AAA Contact Name: Deniece Berry	AAA	A Contact Phone: 951-867-	·3858	AAA Contact Email: DL	Berry@co.riverside.ca.us
Provider Name: Inland Counties Legal Servic	es, Inc.	Cou	unty(ies): Riverside		
Provider Contact Name: Irene C. Morales, Exec	utive Direc Pro	vider Contact Phone: (951)	368-2540	Provider Contact Email:	imorales@icls.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	2	2	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	26	15	11	0	
H2. Advance Health Care Directives (AHCD):	1	0	1	0	
H3. Financial Powers of Attorney:	2	1	0	0	
H4. Other Miscellaneous:	1	4	0	0	
TOTAL CASES OPENED IN QUARTER:	94	TOTAL CASES CLOSI	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		89	29	4	
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	589			
OUTREACH	I/COMMUNITY E	EDUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTRI			0		
TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL ED		<u>-</u>	0		

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 611

Total Cases Closed in Quarter: 588

Total Units of Service for Quarter (Unit=1 Hour): 1888

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER								
CLIENT AGE		CLIENT RACE						
60-64:	196	Two or More Races:	10					
65-74:	261	Caucasian:	353					
75-84:	123	African American:	32					
85+:	31	Native American/Native Alaskan:	5					
Client Declined to Provide Information:	0	Asian/Pacific Islander						
Total:	611	Asian Indian:	0					
CLIENT GENDER		Cambodian:	0					
Male:	237	Chinese:	3					
Female:	374	Filipino:	13					
Client Declined to Provide Information:	0	Japanese:	2					
Total:	611	Korean:	10					
OTHER CLIENT CHARACTERISTICS		Laotian:	0					
Frail/Disabled:	0	Vietnamese:	39					
Homebound:	0	Guamanian:	1					
Lives Alone:	397	Hawaiian:	0					
Institutionalized:	13	Samoan:	0					
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	7					
Limited English:	86	Race Unknown/Some Other Race:	136					
Rural:	0	Client Declined to Provide Information:	0					
Greatest Economic Need (Minority):	150	Total:	611					
Greatest Economic Need (Non-Minority):	109							
Greatest Economic Need (Minority Status Unknow	vn): 0							
CLIENT ETHNICITY								

Fiscal Year: 2014-2015

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

	1						
CASES OPENED IN QUARTE		CASES CLOSED IN QUARTER					
(Total Cases Opened by Legal Problem 0	Code)	(Total Cases Closed	d by Case Closing Code &	Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	113	58	0	1			
A2. Contracts/Warranties:	20	15	22	0			
A3. Other Consumer/Finance:	11	10	1	0			
EMPLOYMENT							
B1. Discrimination:	2	1	0	0			
B2. Other Employment:	32	28	3	1			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	37	29	3	1			
C2. Conservatorship:	13	8	0	8			
C3. Other Family:	16	14	0	2			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	18	19	4	0			
D2. Medicare:	24	20	3	0			
D3. Other Health/Community Based Care:	37	27	7	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	152	107	24	4			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	25	15	2	0			
E3. Other Housing:	27	20	1	0			
INCOME MAINTENANCE							
F1. Social Security:	23	17	5	0			
F2. Supplemental Security Income (SSI):	15	9	8	1			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	10	10	1	0			

Fiscal Year: 2014-2015

12/14/14

Irvine

Quarter: 2

Quarter: 2									
PSA: 22	AAA Name:	Orange County Offi	ce on Aging						
AAA Contact Name: <i>Helen Grange</i> AAA Contact Phone: 714-480-6482							AAA Contact	Email: <i>helen.grange</i>	@occr.ocgov.co
Provider I	Name: Legal Aid So	ciety of Orange Cou	inty		Co	unty(ies): Orange			
Provider C	Contact Name: Willian	n Wise	Prov	ider Contact Ph	none: <i>(714)</i>	571-5244	Provider Cont	act Email: bwise@le	∍gal-aid.com
INDIVIDUAL RIGI	HTS								
G1. Immig	gration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploita	tion:	2		2	0		0	
G3. Other	Individual Rights:		15		12	0		0	
MISCELLANEOU	_								
H1. Estate	Planning/Wills/Trusts:		33		34	0		0	
H2. Advan	ice Health Care Directiv	es (AHCD):	12		8	1		0	
H3. Financ	cial Powers of Attorney	:	0		0	0		0	
H4. Other	Miscellaneous:		30		20	2		0	
то	TAL CASES OPENED	IN QUARTER:	667	TOTAL CA	SES CLOS	ED IN QUARTER BY O	CASE CLOSED	CODE	
				TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL LEG REPRESENTA		
					483	87		18	
Т	OTAL ESTIMATED CA	ASE WORK HOURS	SPENT:	1846					
		OUTREACH/CO	OMMUNITY E	DUCATION AC	TIVITIES D)ATA			
		INFORMATION	ON ON SPEC	IAL OUTREAC	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outrea	ch Activity		Groups Ta Outreach	argeted By		Est. Hours	
10/11/14	Garden Grove	Health Expo			Seniors		150	8	
10/17/14	Fullerton	Multicultural Fa	nir		Seniors		23	3	
10/15/14	Yorba Linda	Resource Fair	Resource Fair		Seniors		100	4	
11/8/14	Anaheim	Senior Expo			Seniors		150	6	
11/23/14	Santa Ana	Community Eve	ent		Communi	ty	2500	5	
	_						_		

Community

50

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

Clinic in the Park

Fiscal Year: 2014-2015

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # Partic	of cipants	Est. Hours
10/14/14	Fullerton	Medi-Cal	Community		20	2
10/15/14	Westminster	Medicare/Medi-Cal	Vietnamese		30	2
10/23/14	Los Alamitos	Medi-Cal	Community		20	1
10/24/14	Fountain Valley	Advanced Health Care Directives	Vietnamese		30	3
12/9/14	Santa Ana	Medi-Cal Estate Recovery	Seniors		30	2
12/12/14	Buena Park	Medicare/Medi-Cal	Seniors & Disabled		25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-8772 x202 Provider Contact Email: pcorona@seniorlaw-sd.or

679

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter: 778

Total Units of Service for Quarter (Unit=1 Hour): 1169

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	158	Two or More Races:	7
65-74:	289	Caucasian:	565
75-84:	230	African American:	53
85+:	101	Native American/Native Alaskan:	6
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	778	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	236	Chinese:	7
Female:	542	Filipino:	22
Client Declined to Provide Information:	0	Japanese:	4
Total:	778	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	1
Frail/Disabled:	394	Vietnamese:	1
Homebound:	23	Guamanian:	0
Lives Alone:	484	Hawaiian:	0
Institutionalized:	17	Samoan:	1
Suspected Victim of Elder Abuse/Exploitation:	10	Other Asian/Pacific Islander:	5
Limited English:	33	Race Unknown/Some Other Race:	4
Rural:	1	Client Declined to Provide Information:	2
Greatest Economic Need (Minority):	111	Total:	679
Greatest Economic Need (Non-Minority):	320		
Greatest Economic Need (Minority Status Unknow	n): 0		
CLIENT ETHNICITY			

Fiscal Year: 2014-2015

Quarter: 2

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-8772 x202 Provider Contact Email: pcorona@seniorlaw-sd.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	21	18	3	0			
A2. Contracts/Warranties:	54	39	15	0			
A3. Other Consumer/Finance:	27	23	4	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	4	4	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	30	26	4	0			
C2. Conservatorship:	3	3	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	15	14	1	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	3	2	1	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	135	112	23	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	41	28	13	0			
E3. Other Housing:	38	28	10	0			
INCOME MAINTENANCE							
F1. Social Security:	35	28	7	0			
F2. Supplemental Security Income (SSI):	8	8	0	0			
F3. Pensions/Retiree Benefits:	5	4	1	0			
F4. Other Income Maintenance:	8	7	1	0			

Fiscal Year: 2014-2015

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services AAA Contact Name: Marityn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marityn driscoll@sdcounty. Provider Name: Eider Law & Advocacy Provider Contact Name: Pablo Corona Provider Contact Name: Pablo Corona Provider Contact Name: Pablo Corona Provider Contact Phone: 858-568-8772 x202 Provider Contact Email: peorona@seniorlaw-sd. INDIVIDUAL RIGHTS G1. Immigration/Naturalization: G2. Eider Abuse/Neglect/Exploitation: G3. Other Individual Rights: 95 88 7 0 MISCELLANEOUS H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): G3. Total Cases Opened in Quarters H4. Other Miscellaneous: H3. Financial Powers of Attorney: H4. Other Miscellaneous: H4. Other Miscellaneous: H4. Other Miscellaneous: H5. TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL ADD. SERVICES TOTAL LEGAL ADD. SERVICES TOTAL CASES CLOSED ODE TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL ADD. SERVICES TOTAL LEGAL ADD.	arter: 2									
Provider Name: Elder Law & Advocacy Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-8772 x202 Provider Contact Email: pcorona@seniorlaw-sd INDIVIDUAL. RIGHTS G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: 95 88 7 0 MISCELLANEOUS H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: 48 25 20 30 50 TOTAL CASES OPENED IN QUARTER: 778 TOTAL CASES OPENED IN QUARTER: Date Location (If Applicable) Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach Activity Groups Targeted By Outreach Provider Contact Email: pcorona@seniorlaw-sd Provider Contact Email: pcorona@seniorlaw-sd Provider Contact Email: pcorona@seniorlaw-sd 4	PSA: 23	AAA Name: Agi	ng & Indeper	dence Services o	f San Diego Ag	ging and	Independence Service	es		
Provider Contact Name: Pablo Corona Provider Contact Phone: 858-563-8772 x202 Provider Contact Email: pcorona@seniorlaw-sd	AAA Contact Na	me: <i>Marilyn Driscoll</i>		AAA C	Contact Phone:	858-505	5-6533	AAA Contac	ct Email: <i>Ma</i>	rilyn.driscoll@sdcounty.d
Solid Company Control Company Control Contro	Provider I	Name: Elder Law & Adv	vocacy			Co	unty(ies): San Diego)		
G1. Immigration/Naturalization:	Provider C	ontact Name: Pablo Cor	rona	Provid	ler Contact Pho	ne: <i>858-5</i>	665-8772 x202	Provider Co	ntact Email	: pcorona@seniorlaw-sd.
G2. Elder Abuse/Neglect/Exploitation: 17	DIVIDUAL RIGI	HTS								
MISCELLANEOUS	G1. Immig	ration/Naturalization:		4		4	0		0	
H1. Estate Planning/Wills/Trusts: 143 91 52 0 H2. Advance Health Care Directives (AHCD): 9 7 7 0 H3. Financial Powers of Attorney: 48 25 23 0 H4. Other Miscellaneous: 35 30 5 0 TOTAL CASES OPENED IN QUARTER: 778 TOTAL CASES CLOSED UN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED ADD. SERVICES REPRESENTATION 597 181 0 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1140 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Cutreach Reached Reached (If Applicable) Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams [Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams [Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams [Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams [Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams [Elder Law, Senior Legal Issues for Seniors Seniors 60+ 26 4.5]	G2. Elder	Abuse/Neglect/Exploitation	n:	17		13	4		0	
H1. Estate Planning/Wills/Trusts: 143 91 52 0 H2. Advance Health Care Directives (AHCD): 9 2 7 0 H3. Financial Powers of Attorney: 48 25 23 0 H4. Other Miscellaneous: 35 30 5 0 TOTAL CASES OPENED IN QUARTER: 778 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL ADD. SERVICES REPRESENTATION 597 181 0 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1140 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Conservatorships, Willis and Elder Abuse and Scans 12/05/14 Gary and Mary West Wellness Center Conservatorships, Willis and Elder Abuse and Scans 12/08/14 ALS Advisory Council Elder Law, Senior Legal Services Conservatorships, Willis and Elder Abuse and Scans 12/10/14 San Marcos Library Critical Legal Issues for Seniors Seniors 60+ 26 4.5	G3. Other	Individual Rights:		95		88	7		0	
H2. Advance Health Care Directives (AHCD): 9 2 7 0 H3. Financial Powers of Attorney: 48 25 23 0 H4. Other Miscellaneous: 35 30 5 0 TOTAL CASES OPENED IN QUARTER: 778 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE ADD. SERVICES REPRESENTATION 597 181 0 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1140 OUTREACH/COMMUNITY EDUCATION ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach (If Applicable) Gary and Mary West Wellness Center Wellness Center [12/05/14] Gary and Mary West Wellness Center [12/08/14] AIS Advisory Council Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams [12/10/14] San Marcos Library [12/10/14] San Marcos Library Critical Legal Issues for Seniors Seniors 60+ 26 4.5	SCELLANEOU	S								
H3. Financial Powers of Attorney: H4. Other Miscellaneous: 35 30 5 0 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION 597 181 0 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1140 OUTREACH/COMMUNITY EDUCATION ACTIVITIES Date Location (if Applicable) Type of Outreach Activity Groups Targeted By Outreach (if Applicable) Fig. 60+ Gary and Mary West Wellness Center [Ider Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams [Ider Abuse and Scams [Ider Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams [Ider Abuse and Scams [Ider Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams [Ider Abuse and Scams [Ider Law, Senior Legal Issues for Seniors [Ider Law, Senior Legal Issues for Seniors [Ider Law, Senior Legal Issues for Seniors [Ider Law, Senior Senior Seniors [Ider Law, Senior	H1. Estate	Planning/Wills/Trusts:		143		91	52		0	
TOTAL CASES OPENED IN QUARTER: 778 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL ADD. SERVICES TOTAL LIMITED ADD. SERVICES ADD. SERVICES TOTAL LIMITED ADD. SERVICES Outreach REPRESENTATION SOME TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED ADD. SERVICES OUTREACH ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date INFORMATION OUTREACH ACTIVITIES DATE INFORMATION OUTREACH AC	H2. Advan	ce Health Care Directives	(AHCD):	9		2	7		0	
TOTAL CASES OPENED IN QUARTER: 778 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED ADD. SERVICES REPRESENTATION 597 181 0 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1140 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By People Hours Reached 12/05/14 Gary and Mary West Wellness Center Conservatorships, Wills and Elder Abuse and Scams 12/08/14 AIS Advisory Council Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams 12/10/14 San Marcos Library Critical Legal Issues for Seniors Seniors 60+ 26 4.5	H3. Financ	ial Powers of Attorney:		48		25	23		0	
TOTAL COUNSEL AND ADVICE TOTAL LEGAL REPRESENTATION 597 181 0 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1140 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach Hours Reached 12/05/14 Gary and Mary West Wellness Center Conservatorships, Wills and Elder Abuse and Scams 12/08/14 AIS Advisory Council Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams 12/10/14 San Marcos Library Critical Legal Issues for Seniors Seniors 60+ 26 4.5	H4. Other	Miscellaneous:		35		30	5		0	
AND ADVICE ADD. SERVICES REPRESENTATION 597 181 0 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1140	ТО	TAL CASES OPENED IN	QUARTER:	778	TOTAL CASE	ES CLOS	ED IN QUARTER BY (CASE CLOS	ED CODE	
TOTAL ESTIMATED CASE WORK HOURS SPENT: 1140 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By People Hours Reached 12/05/14 Gary and Mary West Wellness Center Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams 12/08/14 AIS Advisory Council Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams 12/10/14 San Marcos Library Critical Legal Issues for Seniors Seniors 60+ 26 4.5			'			_	_			
TOTAL ESTIMATED CASE WORK HOURS SPENT: 1140 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Outreach Hours Reached 12/05/14 Gary and Mary West Wellness Center Conservatorships, Wills and Elder Abuse and Scams 12/08/14 AIS Advisory Council Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams 12/10/14 San Marcos Library Critical Legal Issues for Seniors Seniors 60+ 26 4.5					AND ADVIO			REPRESENT	-	
Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached Flore Conservatorships, Wills and Elder Abuse and Scams Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams AIS Advisory Council AIS Advisory Council Seniors 60+ 26 4.5						597	181		0	
INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached 12/05/14 Gary and Mary West Wellness Center Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams 12/08/14 AIS Advisory Council Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams 12/10/14 San Marcos Library Critical Legal Issues for Seniors Seniors Seniors 60+ 26 4.5	TO	OTAL ESTIMATED CASE	WORK HOU	RS SPENT:	1140					
Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Reached Feedble Hours Reached Seniors 60+ 7 4.5 Seniors 60+ 12/08/14 AIS Advisory Council Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams Figure 12/10/14 San Marcos Library Critical Legal Issues for Seniors Seniors 60+ AIS Advisory Council members 40 2 AIS Advisory Council members Figure 24.5 Seniors 60+ Seniors 60+ 26 4.5			OUTREACH	/COMMUNITY ED	UCATION ACT	IVITIES [DATA			
(If Applicable) Outreach People Reached Hours Reached 12/05/14 Gary and Mary West Wellness Center Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams 12/08/14 AIS Advisory Council Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams AIS Advisory Council members 40 2 12/10/14 San Marcos Library Critical Legal Issues for Seniors Seniors 60+ 26 4.5			INFORM	ATION ON SPECIA	AL OUTREACH	ACTIVIT	IES			
12/05/14 Gary and Mary West Wellness Center Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams I2/08/14 AIS Advisory Council Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams AIS Advisory Council members 40 2	Date	Location	Type of Out	reach Activity	(Groups T	argeted By	Est # of	Est.	
12/05/14 Gary and Mary West Wellness Center Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams I2/08/14 AIS Advisory Council Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams AIS Advisory Council members 40 2		(If Applicable)		•	(Dutreach			Hours	
Wellness Center Conservatorships, Wills and Elder Abuse and Scams								- Iteached		
Elder Abuse and Scams Elder Law, Senior Legal Services AIS Advisory Council members 40 2	12/05/14	Gary and Mary West			es 🏻 📗	Seniors 6	0+		4.5	
Conservatorships, Wills and Elder Abuse and Scams 12/10/14 San Marcos Library Critical Legal Issues for Seniors Seniors 60+ 26 4.5		Weiliness Certer								
Elder Abuse and Scams 12/10/14 San Marcos Library Critical Legal Issues for Seniors Seniors 60+ 26 4.5	12/08/14	AIS Advisory Council			es	AIS Advis	ory Council members	40	2	
12/10/14 San Marcos Library Critical Legal Issues for Seniors Seniors 60+ 26 4.5								,	ŗ	
	12/10/14	San Marcos Library			S	Seniors 6	0+	26	4.5	
Presentation	,,	Presentation	====================================	. , , , , , , , , , , , , , , , , , , ,	- II		-	_		

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Fiscal Year: 2014-2015

Quarter: 2

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-8772 x202 Provider Contact Email: pcorona@seniorlaw-sd.or

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
	San Diego Center for the Blind	Conservatorships, Wills and Elder Abuse and Scams	Seniors 60+	10 4
10/17/14	Gary and Mary West Wellness Center	Elder Law, Senior Legal Services	Seniors 60+	85
11/06/14	Joslyn Senior Center	Critical Legal Issues for Seniors	Seniors 60+	12
11/21/14	Gary and Mary West Wellness Center	Elder Law, Senior Legal Services	Seniors 60+	18

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: 760-339-6450 AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Pablo Corona Provider Contact Phone: 760-439-2535 x232 Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 76

Total Units of Service for Quarter (Unit=1 Hour): 121

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 18 Two or More Races: 65-74: 30 Caucasian: 73 75-84: African American: 20 2 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 76 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 34 Chinese: Female: 42 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 76 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 45 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 43 Institutionalized: Samoan: 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 51 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 76 0 Greatest Economic Need (Minority): Total: 76 56 Greatest Economic Need (Non-Minority): 20 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: 760-339-6450 AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Pablo Corona Provider Contact Phone: 760-439-2535 x232 Provider Contact Email: pcorona@seniorlaw-sd.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	7	5	1	1
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	3	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	2	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 24 AAA Name: Imperial Count	ty Area Agency on A	Aging			
AAA Contact Name: Karla Flores	AAA (Contact Phone: 760-339	9-6450	AAA Contact Email: ka	rlaflores@co.imperial.ca.u
Provider Name: Elder Law & Advocacy		Co	ounty(ies): Imperial		
Provider Contact Name: Pablo Corona	Provid	der Contact Phone: 760-4	439-2535 x232	Provider Contact Email	: pcorona@seniorlaw-sd.o
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	•
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0	•
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	15	7	8	0	
H2. Advance Health Care Directives (AHCD):	2	0	2	0	•
H3. Financial Powers of Attorney:	4	1	3	0	
H4. Other Miscellaneous:	37	27	10	0	
TOTAL CASES OPENED IN QUARTER	: 76	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE	
	•	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	1
		49	26	1	
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	116	,	,	
	Į.	DUCATION ACTIVITIES I	DATA		Ī
OUTREAC	CH/COMMONITY ED	OCATION ACTIVITIES I	DATA		
TOTAL # OF SPECIAL OUT	REACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH		-	0		
		EDUCATION PROGRAM	MS/ACTIVITIE		
Date Location Topic			Audience	Est # of Est.	
(If Applicable)		ŭ		Participants Hours	
Conserva	v, Senior Legal Servic torships, Wills and use and Scams	es Seniors 6	50+	122 4.5	
					I
TOTAL # OF COMMUNITY LEGAL EDUC			1		
TOTAL ESTIMATED # OF COMMUNITY LEGAL E	DUCATION HOURS	IN THE QUARTER:	5		

Fiscal Year: 2014-2015

Quarter: 2

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

> Total Unduplicated Client Count for Quarter: 268

> > Total Cases Closed in Quarter: 307

Total Units of Service for Quarter (Unit=1 Hour): 2414

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 65-74: 88 Caucasian: 169 75-84: African American: 69 62 85+: Native American/Native Alaskan: 73 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 268 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 91 Chinese: Female: 175 Filipino: Client Declined to Provide Information: 2 Japanese: Total: 268 Korean: Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 117 Vietnamese: 0 Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 120 Institutionalized: Samoan: 3 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 10 Limited English: 62 Race Unknown/Some Other Race: 21 Client Declined to Provide Information: Rural: 0 7 Greatest Economic Need (Minority): Total: 268 140 Greatest Economic Need (Non-Minority): 133 Greatest Economic Need (Minority Status Unknown): 128 **CLIENT ETHNICITY** Hispanic/Latino:

Fiscal Year: 2014-2015

Quarter: 2

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
(Total Cases Opened by Legal Problem Co	de)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	26	16	5			
A2. Contracts/Warranties:	3	3	0			
A3. Other Consumer/Finance:	7	5	4			
MPLOYMENT						
B1. Discrimination:	0	0	0			
B2. Other Employment:	10	9	3			
AMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0			
C2. Conservatorship:	15	5	16			
C3. Other Family:	0	0	0			
EALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	3	2	1			
D2. Medicare:	3	1	0			
D3. Other Health/Community Based Care:	6	4	2			
OUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	23	20	4			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	15	4			
E3. Other Housing:	3	2	0			
ICOME MAINTENANCE						
F1. Social Security:	8	7	1			
F2. Supplemental Security Income (SSI):	13	6	1			
F3. Pensions/Retiree Benefits:	0	0	1			
F4. Other Income Maintenance:	3	5	1			

Fiscal Year: 2014-2015

Quarter: 2

	0	AAA	Contact Phone	213-202	2-5622	AAA Contac	t Email: <i>fra</i> i	ncisco.guillermo@lacity.o
Provider Name: Bet Tzedek		County(ies): Los Angeles						
Provider Contact Name: Sarah Jamp	ool	Prov	ider Contact Ph	one: <i>(323)</i>	648-4711	Provider Cor	ntact Email:	: sjampol@bettzedek.org
VIDUAL RIGHTS								
G1. Immigration/Naturalization:		2		0	0		0	
G2. Elder Abuse/Neglect/Exploitation:		1		2	0		0	
G3. Other Individual Rights:		83		14	4		70	,
CELLANEOUS								
H1. Estate Planning/Wills/Trusts:		26		15	11		0	,
H2. Advance Health Care Directives (A	AHCD):	29		4	17		0	
H3. Financial Powers of Attorney:		0		0	0		0	,
H4. Other Miscellaneous:		13		15	2		1	
TOTAL CASES OPENED IN Q	QUARTER:	289	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
		203	TOTAL COU	-	TOTAL LIMITED	TOTAL LE		-
			and adv	ICE	ADD. SERVICES	REPRESENT	ATION	
								-
				151	77		79	-
TOTAL ESTIMATED CASE W	WORK HOURS	S SPENT:	2402	151	77		79	7
		ĮF.	2402 DUCATION AC				79	-
	OUTREACH/C	COMMUNITY E		TIVITIES [DATA		79	
(OUTREACH/C	COMMUNITY E	DUCATION AC	TIVITIES DE LE	DATA		79 Est.	
(OUTREACH/O	COMMUNITY E	DUCATION AC	TIVITIES E	DATA	Est # of People		
Date Location (If Applicable)	OUTREACH/O INFORMAT Type of Outre	COMMUNITY E ON ON SPEC ach Activity	DUCATION AC	TIVITIES DE LA ACTIVITION GROUPS TO Outreach	DATA	Est # of People Reached	Est. Hours	
Date Location (If Applicable)	OUTREACH/O INFORMAT Type of Outre [Pro Bono] Tr	ION ON SPEC ach Activity	DUCATION AC	TIVITIES DE LE	DATA	Est # of People	Est. Hours	
Date Location (If Applicable)	OUTREACH/O INFORMAT Type of Outre	ION ON SPEC ach Activity	DUCATION AC	TIVITIES DE LA ACTIVITION GROUPS TO Outreach	DATA	Est # of People Reached	Est. Hours	
Date Location (If Applicable) 10/7/2014	INFORMAT Type of Outre [Pro Bono] Tr O'Melveny on SSI/Reparatic Pro bono train	COMMUNITY E ON ON SPEC ach Activity raining to Latha ons Advocacy ning on SSI issu	DUCATION ACTION	TIVITIES DE LA ACTIVITION GROUPS TO Outreach	DATA	Est # of People Reached	Est. Hours	
Date Location (If Applicable) 10/7/2014	INFORMAT Type of Outre [Pro Bono] Tr O'Melveny on SSI/Reparatic Pro bono train appealing Hol	COMMUNITY E ON ON SPEC ach Activity raining to Latha ons Advocacy ning on SSI issued	DUCATION ACTION	H ACTIVITIES E Groups Ta Outreach	DATA	Est # of People Reached	Est. Hours	
Date Location (If Applicable) 10/7/2014	INFORMAT Type of Outre [Pro Bono] Tr O'Melveny on SSI/Reparatic Pro bono train	COMMUNITY E ON ON SPEC ach Activity raining to Latha ons Advocacy ning on SSI issued	DUCATION ACTION	H ACTIVITIES E Groups Ta Outreach	DATA	Est # of People Reached	Est. Hours	
Date Location (If Applicable) 10/7/2014	INFORMAT Type of Outre [Pro Bono] Tr O'Melveny on SSI/Reparatic Pro bono train appealing Hol reparations is	COMMUNITY E COMMUN	m and	H ACTIVITIES E Groups Ta Outreach Seniors	DATA	Est # of People Reached	Est. Hours	
Date Location (If Applicable) 10/7/2014	INFORMAT Type of Outre [Pro Bono] Tr O'Melveny on SSI/Reparatic Pro bono train appealing Hol reparations is	ION ON SPEC ach Activity raining to Latha ons Advocacy ning on SSI issu ocaust sues. CH ACTIVITIE	m and ies and	TIVITIES DE LA ACTIVITI Groups Ta Outreach Seniors Seniors RTER:	DATA JES argeted By	Est # of People Reached	Est. Hours	

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby AAA Contact Phone: (707) 262-4502 AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Lake and Mendocino

Provider Contact Name: Angelica Millan Provider Contact Phone: (707) 513-1023 Provider Contact Email: amillan@lsnc.net

61

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 293

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 16 Two or More Races: 65-74: 22 Caucasian: 46 75-84: African American: 11 1 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 54 Asian Indian: **CLIENT GENDER** Cambodian: Male: 20 Chinese: Female: 34 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 54 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 38 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 33 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 1 Limited English: 2 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 54 0 Greatest Economic Need (Minority): 3 Total: 54 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2014-2015

Quarter: 2

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby AAA Contact Phone: (707) 262-4502 AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Lake and Mendocino

Provider Contact Name: Angelica Millan Provider Contact Phone: (707) 513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	9	8	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	0	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	3	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	21	23	5	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	4	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	0	0
F2. Supplemental Security Income (SSI):	3	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 26	AAA Name: AAA	A of Mendoo	ino and l	ake Cour	nties						
AAA Contact Nam	ne: <i>Michelle Dolby</i>			AAA C	Contact Phone	: (707) 26	62-4502		AAA Contac	t Email: <i>md</i>	olby@dss.co.lake.ca.us
Provider Na	ame: Legal Services o	f Northern	California			Co	ounty(ies):	Lake and I	Mendocino		
Provider Co	ontact Name: Angelica I	Millan		Provid	der Contact Ph	one: <i>(707)</i>	513-1023		Provider Cor	ntact Email:	amillan@lsnc.net
INDIVIDUAL RIGH	TS										
G1. Immigra	ation/Naturalization:			1		1		1		0	
G2. Elder Al	ouse/Neglect/Exploitation	n:		1		1		0		0	
G3. Other In	ndividual Rights:			2		2		0		0	
MISCELLANEOUS	;								-		
H1. Estate F	Planning/Wills/Trusts:			0		0		0		0	
H2. Advance	e Health Care Directives ((AHCD):		0		0		0		0	
H3. Financia	al Powers of Attorney:			2		0		0		0	
H4. Other M	1iscellaneous:			1		1		0		0	
ТОТ	AL CASES OPENED IN	QUARTER:		65	TOTAL CAS	SES CLOS	ED IN QUAR	RTER BY C	ASE CLOSE	D CODE	
			,	US	TOTAL COU	-	TOTAL LIN	/ITED	TOTAL LE	GAL	
					AND ADV	ICE	ADD. SER		REPRESENT	ATION	
						51		9		1	
TO	TAL ESTIMATED CASE	WORK HO	URS SPE	NT:	285						
		OUTREAC	H/COMM	UNITY ED	UCATION AC	TIVITIES [DATA				
		INFORM	IATION O	N SPECIA	AL OUTREACI	H ACTIVIT	IES				
Date	Location (If Applicable)	Type of Ou	utreach Ac	tivity		Groups To Outreach	argeted By		Est # of People Reached	Est. Hours	
10/2/2014	Willits	Presentati	on to APS	re Our Se	rvices	APS/Seni	or Services		15	1.6	
10/4/2014	Ukiah	Table at N	lorthern C	ircle frye b	read cook	The Publi	ic		20	4	
10/8/2014	Webinar	Webinar F Other Sen Services			or Centers & s re Our	Senior Se	ervice Provide	ers	12	2	
	TOTAL # OF SPE						3				
TOTAL ESTI	MATED # OF SPECIAL	OUTREACH	ACTIVIT	Y HOURS	IN THE QUAR	RTER:	8				
TOTAL	# OF COMMUNITY LE	GAL EDUC	ATION PR	OGRAMS	IN THE QUAR	RTER:	0				
TOTAL ESTIMA	ATED # OF COMMUNIT	Y LEGAL EI	DUCATIO	N HOURS	IN THE QUAR	RTER: 🥅	0				

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson AAA Contact Phone: 707-565-5950 AAA Contact Email: awilson@schsd.org

Provider Name: COUNCIL ON AGING County(ies): SONOMA

Provider Contact Name: Maria Keene or Paul Miller Provider Contact Phone: 707-525-0143 x 143 & 707- Provider Contact Email: pmiller@councilonaging.

Total Unduplicated Client Count for Quarter: 268

Total Cases Closed in Quarter: 427

Total Units of Service for Quarter (Unit=1 Hour): 591

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 58 Two or More Races: 65-74: 44 Caucasian: 251 75-84: African American: 56 1 85+: Native American/Native Alaskan: 33 Asian/Pacific Islander Client Declined to Provide Information: 77 Total: 268 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 78 Chinese: Female: 190 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 268 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 73 Vietnamese: 0 Homebound: Guamanian: 23 0 Lives Alone: Hawaiian: 68 Institutionalized: Samoan: 5 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 12 0 Limited English: 34 Race Unknown/Some Other Race: 16 Client Declined to Provide Information: Rural: 92 0 Greatest Economic Need (Minority): Total: 0 268 Greatest Economic Need (Non-Minority): 3 Greatest Economic Need (Minority Status Unknown): 148 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson AAA Contact Phone: 707-565-5950 AAA Contact Email: awilson@schsd.org

Provider Name: COUNCIL ON AGING County(ies): SONOMA

Provider Contact Name: Maria Keene or Paul Miller Provider Contact Phone: 707-525-0143 x 143 & 707- Provider Contact Email: pmiller@councilonaging.

CACCO ODENICO IN QUADTED		040	EC OLOGED IN OUAD	TED.
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	11	2	0
A2. Contracts/Warranties:	7	5	1	0
A3. Other Consumer/Finance:	12	11	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	9	8	2	0
C3. Other Family:	5	5	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	7	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	8	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	11	0	0
E3. Other Housing:	6	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	9	9	0	0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson AAA Contact Phone: 707-565-5950 AAA Contact Email: awilson@schsd.org

Provider Name: COUNCIL ON AGING County(ies): SONOMA

Provider Contact Name: Maria Keene or Paul Miller Provider Contact Phone: 707-525-0143 x 143 & 707- Provider Contact Email: pmiller@councilonaging.

INDIVIDUAL RIGHTS G1. Immigration/Naturalization: 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 3 0 3 0 G3. Other Individual Rights: 28 18 11 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 145 134 15 0 H2. Advance Health Care Directives (AHCD): 46 13 56 0 H3. Financial Powers of Attorney: 52 61 13 0 H4. Other Miscellaneous: 1 21 0 0 **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 397 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 366 61 542

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Type of Outreach Activity Groups Targeted By Est. Location Est # of Outreach People Hours (If Applicable) Reached 11/4, 12/2 Rohnert Park Legal Clinic (attorney-la) Seniors 0 5 Senior Center Seniors Legal Clinic (attorney-br) 11/18, 12/ Sebastopol 0 3 Senior Center 10/13, 11/ Petaluma Legal Clinic (attorney-br) Seniors 0 6 Senior Center 10/13, 11/ Petaluma Legal Clinic (attorney-mk) Seniors 0 9 Senior Center 12/18 Legal Clinic (attorney-mk) Seniors 3 Sebastopol 0 Senior Center Russian River Senior 10/21, 11/ Legal Clinic (attorney-mk) Seniors 0 8 Resource Center, Guerneville, CA

Fiscal Year: 2014-2015

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson AAA Contact Phone: 707-565-5950 AAA Contact Email: awilson@schsd.org

Provider Name: COUNCIL ON AGING County(ies): SONOMA

Provider Contact Name: Maria Keene or Paul Miller Provider Contact Phone: 707-525-0143 x 143 & 707- Provider Contact Email: pmiller@councilonaging.

 Council on Aging	Legal Clinic (attorney-mk)	Seniors	0	3
Large Conference Room, Santa Rosa,				

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 17

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 37

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est Participants Ho	
10/9/14	Kaiser Permanente, Santa Rosa	"Estate Planning and Health Care Directives" with Paul Miller, Esq.	Seniors	25	(
10/14/14	Santa Rosa Junior College, Santa Rosa	"Death, Aging and Dying" with Paul Miller, Esq.	Students in Psych 56 class	30	(
10/20/14	YMCA, Santa Rosa, California	YMCA presentation on estate planning basics with Paul Miller, Esq.	Seniors 60+	10	3
10/22/14	Council on Aging, 30 Kawana Springs Road, Santa Rosa, CA	"Elder and Dependent Abuse Seminar" with Ryan Thomas, Esq. and Aisha Richards, MSW with APS – Multidisciplinary Program	Seniors 60+	6	į
10/23/14	PEP Housing, 400 Casa Grande, Petaluma, CA	"End of Life and Estate Planning", Maria Keene, Esq.	Seniors 60+, Unable to travel to COA	11	
10/28/15	Marriott Hotel, Santa Rosa	"Probate Boot Camp" with Paul Miller, Esq.	Estate Planning Attorneys, National Business Institute conference	20	
11/12/14	Friends House, Santa Rosa, CA	Estate Planning Workshop, with Paul Miller, Esq.	Seniors 60+, unable to travel to COA	22	
11/20/14	Council on Aging, 30 Kawana Springs, Santa Rosa, CA	"Trust Administration" Legal Seminar, with Roy Johnston, Esq.	Seniors 60+	32	
12/11/14	Council on Aging, 30 Kawana Springs, Santa Rosa, CA	"Bankruptcy" Legal Seminar, with Steve Olsen, Esq.	Seniors 60+	6	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: rutht@aaans.org

Provider Name: Legal Aid of Napa Valley County(ies): Napa

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@legalaidnapa

Total Unduplicated Client Count for Quarter: 24

Total Cases Closed in Quarter: 59

Total Units of Service for Quarter (Unit=1 Hour): 224

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 1 Two or More Races: 65-74: 4 Caucasian: 24 75-84: African American: 8 0 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 24 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 14 Chinese: Female: 10 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 24 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 8 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 13 Institutionalized: Samoan: 7 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 3 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 24 7 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Aid of Napa Valley County(ies): Napa

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@legalaidnapa

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUAR d by Case Closing Code & l	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	3	7	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	3	3	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	1	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	3	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	2	3	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County A	AA				
AAA Contact Name: Ruth Feigel	AAA Contact Phone:	(707) 643-17	97 Extension 11	AAA Contact Email: <i>rut</i>	hf@aaans.org
Provider Name: Legal Aid of Napa Valley		County	(ies): <i>Napa</i>		
Provider Contact Name: Kristi Lesnewich	Provider Contact Pho	one: <i>707-259-0</i>	<i>57</i> 9	Provider Contact Email:	klesnewich@legalaidnapa
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization: 0		0	0	0	
G2. Elder Abuse/Neglect/Exploitation: 0		1	0	1	
G3. Other Individual Rights: 0		0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		4	19	0	
H2. Advance Health Care Directives (AHCD):		0	4	0	
H3. Financial Powers of Attorney:		0	0	0	
H4. Other Miscellaneous:		0	0	0	
TOTAL CASES OPENED IN QUARTER: 24	4 TOTAL CAS	ES CLOSED II	N QUARTER BY C	ASE CLOSED CODE	
·	TOTAL COUN AND ADVI	-	TAL LIMITED DD. SERVICES	TOTAL LEGAL REPRESENTATION	
		20	38	1	
TOTAL ESTIMATED CASE WORK HOURS SPENT	224				
OUTREACH/COMMUN	IITY EDUCATION ACT	IVITIES DATA			
TOTAL # OF OPERIAL OUTPEACH ACT	WITEO IN THE OHAD	TED.			
TOTAL # OF SPECIAL OUTREACH ACTI			0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY H	HOURS IN THE QUAR	TER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROG		,	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION F	HOURS IN THE QUAR	TER:	0		

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@Isnc.net

Total Unduplicated Client Count for Quarter: 102

Total Cases Closed in Quarter: 121

Total Units of Service for Quarter (Unit=1 Hour): 814

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 47 Two or More Races: 65-74: 30 Caucasian: 33 75-84: African American: 22 46 85+: 3 Native American/Native Alaskan: 3 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 102 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 47 Chinese: 3 Female: 55 Filipino: 4 Client Declined to Provide Information: 0 Japanese: 0 Total: 102 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 39 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 33 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 3 Limited English: 6 Race Unknown/Some Other Race: 9 Client Declined to Provide Information: Rural: 1 1 Greatest Economic Need (Minority): Total: 20 102 Greatest Economic Need (Non-Minority): 8 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LF			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	6	6	0				
A2. Contracts/Warranties:	0	1	2				
A3. Other Consumer/Finance:	4	3	1				
EMPLOYMENT							
B1. Discrimination:	0	0	0				
B2. Other Employment:	0	0	0				
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1				
C2. Conservatorship:	0	0	0				
C3. Other Family:	4	4	0				
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	4	3	3				
D2. Medicare:	3	2	1				
D3. Other Health/Community Based Care:	5	2	1				
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	56	52	10				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	6	1				
E3. Other Housing:	2	2	0				
INCOME MAINTENANCE							
F1. Social Security:	1	0	1				
F2. Supplemental Security Income (SSI):	3	2	1				
F3. Pensions/Retiree Benefits:	0	0	0				
F4. Other Income Maintenance:	3	2	0				

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA AAA Contact Name: Ruth Feigel AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: ruthf@aans.org Provider Name: Legal Services of Northern California County(ies): Solano Provider Contact Email: Vallejo-office@lsnc.net Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 G3. Other Individual Rights: 1 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 1 0 1 0 0 H2. Advance Health Care Directives (AHCD): 0 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 1 1 0 0 TOTAL CASES OPENED IN QUARTER: 102 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 88 22 11 TOTAL ESTIMATED CASE WORK HOURS SPENT: 703 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

Date Location (If Applicable)		Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/01/14	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	4	2
10/14/14	Dixon	Outreach Dixon Stand Down-Day 1	Seniors	28	7
10/15/14	Dixon	Outreach Dixon Stand Down-Day 2	Seniors	10	7
10/16/14	Dixon	Outreach Dixon Stand Down-Day 3	Seniors	20	6
10/21/14	Fairfield	Outreach Clinic at Senior Center	Seniors	2	2
10/21/14	Vacaville	Outreach Clinic at Vacaville Public Library	Seniors	3	2
10/23/14	Fairfield	Project Homeless Outreach	Seniors	40	4
10/30/14	Vallejo	Outreach at Jesse Bethel	Seniors & Family	19	2
11/5/14	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	3	2

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@Isnc.net

_						=	=
	12/3/14	Vallejo	Outreach Clinic at Florence Douglas Senior	Seniors	4	2	
		-	Center	•			

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 36

		ATION ON COMMUNITY LEGAL EDUCATION				
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours	
10/2/14	Vacaville	Trust Presentation	Seniors	10	3	
7/3/14	Vallejo	Debtor Rights Presentation at Florence Douglas Center	Vallejo Seniors	12	į	
10/16/14	Solano County	Senior Povert Summit Meeting and Prep BS	Senior Povert Summit	20	(
10/16/14	Solano County	Senior Povert Summit Meeting Prep & Presentation - AV	Senior Povert Summit	20	(
10/20/14	Fairfield	Housing Element Comments & Meeting	Seniors & Solano Residents	30	10	
10/21/14	Vallejo	Debtor Rights Presentation at Florence Douglas Center	Vallejo Seniors	12	!	
11/7/14	Solano County	Meetin & Prep for Solano County Senior Issues	Senior Coalition	20		
11/11/14	Solano County	Presentation Reentry Issues in Housing and Public Benefits	Seniors	12	_	
11/13/14	Florence Douglas Senior Center	Senior Ropundtable - LL	Seniors & Advocates	15		
11/13/14	Florence Douglas Senior Center	Senior Ropundtable - AV	Seniors & Advocates	15		
12/2/14	Vallejo	Wills and Trust Presentation Florence Douglas	Vallejo Seniors	10		
12/2/14	Fairfield	Fair Housing Training at Senior Manor	Fairfield Seniors	14		
12/3/14	Solano County	Meeting & Prep for Solano County Senior Issues	Senior Coalition	20		
12/22/14	Suisun City	Housing Element Comments & Meeting	Seniors & Solano Residents	30		
12/22/14	Solano County	Presentation on Domestic Violence Issues in Housing	Solano Family Violence Prevention Center	20		
Weekly	LSNC Vallejo Office	About 13 Unlawful Detainer Eviction Defense Clinics	Senior Tenants facing eviction	13	1	

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@Isnc.net

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 28

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 75

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: (530) 642-4833 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: Diana Steele Provider Contact Phone: (530) 621-6154 Provider Contact Email: Diana.steele@edcgov.us

Total Unduplicated Client Count for Quarter: 394

Total Cases Closed in Quarter: 979

Total Units of Service for Quarter (Unit=1 Hour): 1447

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 59 Two or More Races: 3 65-74: 376 169 Caucasian: 75-84: African American: 123 0 85+: Native American/Native Alaskan: 37 Asian/Pacific Islander Client Declined to Provide Information: 6 Total: 394 Asian Indian: **CLIENT GENDER** Cambodian: Male: 159 Chinese: Female: 235 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 394 Korean: Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 42 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 118 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 0 Limited English: 0 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 394 0 Greatest Economic Need (Minority): Total: 1 394 Greatest Economic Need (Non-Minority): 167 Greatest Economic Need (Minority Status Unknown): 11 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: (530) 642-4833 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: Diana Steele Provider Contact Phone: (530) 621-6154 Provider Contact Email: Diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	7	5	1	0		
A2. Contracts/Warranties:	5	3	2	0		
A3. Other Consumer/Finance:	103	101	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0		
C2. Conservatorship:	3	3	0	0		
C3. Other Family:	13	13	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	12	9	1	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	11	9	1	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	27	15	25	0		
E3. Other Housing:	11	11	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	0	1	0		
F2. Supplemental Security Income (SSI):	2	2	0	0		
F3. Pensions/Retiree Benefits:	3	3	0	0		
F4. Other Income Maintenance:	9	5	1	0		

Fiscal Year: 2014-2015

Quarter: 2

A Contact Name: Yasmin Hichborn AA				A Contact Phone	e: <i>(530) 64</i>	2-4833	AAA Contact Email: Yasmin.hichborn@edcgov.u		
Provider I	Name: Senior Legal S	ervices			Cor	unty(ies): <i>El Dorado</i>			
Provider Contact Name: Diana Steele			Pro	vider Contact Pl	hone: <i>(530)</i>	621-6154	Provider Contact Email: Diana.steele@edcgo		
VIDUAL RIGI	HTS								
G1. Immig	ration/Naturalization:		0		0	0	(
G2. Elder /	Abuse/Neglect/Exploitation	on:	9		3	3	2	2	
G3. Other	Individual Rights:	厂	2		2	0	(
CELLANEOU	S								
H1. Estate	Planning/Wills/Trusts:	Į.	265		121	187	(
H2. Advan	ce Health Care Directives	s (AHCD):	184		62	159	(
H3. Financ	cial Powers of Attorney:		184		58	163	(1	
H4. Other	Miscellaneous:		5		5	0	(0	
то	TAL CASES OPENED I	N QUARTER:	859	TOTAL CA	SES CLOS	ED IN QUARTER BY (CASE CLOSED CODE		
				TOTAL COL		TOTAL LIMITED	TOTAL LEGAL	\dashv	
				AND AD	VICE	ADD. SERVICES	REPRESENTATION	<u> </u>	
					433	544	2		
т	OTAL ESTIMATED CAS	E WORK HOUR	S SPENT:	1435	433	544	2		
т	OTAL ESTIMATED CAS		r	1435 EDUCATION AC			2		
т	OTAL ESTIMATED CAS		r				2		
Т			COMMUNITY	EDUCATION AC	CTIVITIES D		2		
		OUTREACH/O	COMMUNITY I	EDUCATION AC	CTIVITIES D	DATA	2		
	TOTAL # OF SI	OUTREACH/O	COMMUNITY I	EDUCATION AC ES IN THE QUA RS IN THE QUA	RTER:	0 0			
	TOTAL # OF SI	OUTREACH/OPECIAL OUTREACH AG	COMMUNITY I	EDUCATION AC ES IN THE QUA RS IN THE QUA	RTER:	OATA 0 0 0 IS/ACTIVITIE	Est # of Est. Participants Hours		
TOTAL EST	TOTAL # OF SETIMATED # OF SPECIAL INFORM.	OUTREACH/OPECIAL OUTREACH ACTION ON COMI	COMMUNITY I	EDUCATION AC ES IN THE QUA RS IN THE QUA AL EDUCATION	RTER: PROGRAM	OATA 0 0 0 IS/ACTIVITIE	Est # of Est.		
TOTAL EST	TOTAL # OF SIFIMATED # OF SPECIAL INFORMAL Location (If Applicable) El Dorado Hills	OUTREACH/OPECIAL OUTREACH ACTION ON COMI	COMMUNITY I ACH ACTIVITIE CTIVITY HOUF MUNITY LEGA	EDUCATION AC ES IN THE QUA RS IN THE QUA AL EDUCATION	RTER: RTER: PROGRAM	OATA 0 0 0 IS/ACTIVITIE	Est # of Est. Participants Hours		
Date	TOTAL # OF SETIMATED # OF SPECIAL INFORMAL Location (If Applicable) El Dorado Hills Senior Center Gold Country	PECIAL OUTREA L OUTREACH AG ATION ON COMI Topic Estate Planni Health Care I	COMMUNITY I ACH ACTIVITIE CTIVITY HOUF MUNITY LEGA	EDUCATION AC ES IN THE QUA RS IN THE QUA AL EDUCATION S)	RTER: RTER: PROGRAM Targeted /	OATA 0 0 0 IS/ACTIVITIE	Est # of Est. Participants Hours		

4

12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: (209)525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: (209) 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 199

Total Cases Closed in Quarter: 164

Total Units of Service for Quarter (Unit=1 Hour): 707

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 65-74: 92 Caucasian: 175 75-84: African American: 46 12 85+: Native American/Native Alaskan: 23 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 199 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 65 Chinese: Female: 134 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 199 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 55 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 56 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 28 3 Limited English: 4 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): 5 Total: 199 Greatest Economic Need (Non-Minority): 22 Greatest Economic Need (Minority Status Unknown): 28 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: (209)525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: (209) 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	2	5	0
A2. Contracts/Warranties:	19	6	12	0
A3. Other Consumer/Finance:	5	5	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1	0
C2. Conservatorship:	6	6	0	0
C3. Other Family:	6	6	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	15	5	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	7	5	0
E3. Other Housing:	2	3	1	0
INCOME MAINTENANCE				
F1. Social Security:	9	4	1	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2014-2015

Quarter: 2

AA Contact Na	ame: Linda Lowe			ent of Aging and Vo	e: (209)525- 4	4612	AAA Contact	Email: <i>Iow</i>	el@stancounty.com
	Name: Dor v' Dor Senio	or Advocacy	Network		Cour	nty(ies): <i>Stanislaus</i>			,
Provider C	Contact Name: Joyce Gai	ndelman		Provider Contact Ph	none: <i>(209) 5</i>	77-3814	Provider Conf	tact Email:	seniorsjoyce@gmail.c
IVIDUAL RIGH	HTS								
G1. Immig	gration/Naturalization:		0		0	0		0	
G2. Elder A	Abuse/Neglect/Exploitation	n:	25		5	0		1	
G3. Other	Individual Rights:		0		0	1		0	
CELLANEOU	IS								
H1. Estate	Planning/Wills/Trusts:		33		18	11		0	
H2. Advan	ce Health Care Directives	(AHCD):	2		1	2		0	
H3. Financ	cial Powers of Attorney:		11		3	6		1	
H4. Other	Miscellaneous:		31		18	1		0	
TO	TAL CASES OPENED IN	QUARTER:	199	TOTAL CA	SES CLOSEI	D IN QUARTER BY C	CASE CLOSE	CODE	
			j 133	TOTAL COL		TOTAL LIMITED	TOTAL LEG		
				AND AD\	/ICE	ADD. SERVICES	REPRESENTA	ATION	
					103	59		2	
т	OTAL ESTIMATED CASE	: WORK HOL	URS SPENT:	644	103	59		2	
TC	OTAL ESTIMATED CASE			r				2	
т	OTAL ESTIMATED CASE	OUTREAC	H/COMMUNI	TY EDUCATION AC	CTIVITIES DA	TA.		2	
		OUTREAC	H/COMMUNI	TY EDUCATION AC	CTIVITIES DA	S			
Date	Location	OUTREAC	H/COMMUNI	TY EDUCATION AC	H ACTIVITIES Groups Targ	S		Est.	
		OUTREAC	H/COMMUNI	TY EDUCATION AC	CTIVITIES DA	S			
Date	Location (If Applicable)	OUTREAC INFORM Type of Ou	H/COMMUNI MATION ON S utreach Activit	TY EDUCATION AC	H ACTIVITIES DA Groups Targ Outreach	S geted By	People Reached	Est.	
Date 10/15	Location (If Applicable) St. Stansislaus Churc	OUTREAC INFORM Type of Out SEAPA Qual	H/COMMUNI MATION ON S utreach Activit	TY EDUCATION AC	H ACTIVITIES DA H ACTIVITIES Groups Tarç Outreach Senior Worl	S geted By	People Reached	Est. Hours	
Date 10/15 10/24	Location (If Applicable) St. Stansislaus Churc Riverbank Sr. Ctr	INFORM Type of Ou SEAPA Que SEAPA Saf	H/COMMUNI MATION ON S utreach Activit marterly Luncher fe Seminar	TY EDUCATION AC	H ACTIVITIES Groups Targ Outreach Senior Work	S geted By kers	People Reached 50 75	Est. Hours	
Date 10/15 10/24 11/20	Location (If Applicable) St. Stansislaus Churc Riverbank Sr. Ctr Catholic Charities	INFORM Type of Ou SEAPA Qui SEAPA Saf SEAPA Me	H/COMMUNI MATION ON S utreach Activit marterly Luncher fe Seminar meting	TY EDUCATION AC PECIAL OUTREAC y eon	Groups Tarç Outreach Senior Work Seniors Senior Orgs	S geted By kers	People Reached 50 75 20	Est. Hours	
Date 10/15 10/24	Location (If Applicable) St. Stansislaus Churc Riverbank Sr. Ctr	INFORM Type of Ou SEAPA Qui SEAPA Saf SEAPA Me	H/COMMUNI MATION ON S utreach Activit marterly Luncher fe Seminar	TY EDUCATION AC PECIAL OUTREAC y eon	H ACTIVITIES Groups Targ Outreach Senior Work	S geted By kers	People Reached 50 75	Est. Hours	
Date 10/15 10/24 11/20	Location (If Applicable) St. Stansislaus Churc Riverbank Sr. Ctr Catholic Charities Modesto Ctr Plaza	SEAPA Que SEAPA Saf SEAPA Me Healthy Ag	H/COMMUNI MATION ON S utreach Activit larterly Lunche fe Seminar eeting ging Fall Semin	TY EDUCATION AC PECIAL OUTREAC y eon	Groups Targ Outreach Senior Work Senior Orgs Seniors Seniors	S geted By kers	People Reached 50 75 20	Est. Hours	
Date 10/15 10/24 11/20 10/17	Location (If Applicable) St. Stansislaus Churc Riverbank Sr. Ctr Catholic Charities Modesto Ctr Plaza	SEAPA Que SEAPA Me Healthy Ag	MATION ON S utreach Activit marterly Luncher fe Seminar meeting ging Fall Seminar	TY EDUCATION AC PECIAL OUTREAC y eon nar	Groups Targ Outreach Senior Work Senior Orgs Seniors Seniors Seniors RTER:	S geted By kers	People Reached 50 75 20	Est. Hours	
Date 10/15 10/24 11/20 10/17	Location (If Applicable) St. Stansislaus Churc Riverbank Sr. Ctr Catholic Charities Modesto Ctr Plaza TOTAL # OF SPITIMATED # OF SPECIAL	SEAPA Que SEAPA Saf SEAPA Me Healthy Ag COUTREACH	H/COMMUNI MATION ON S Utreach Activity Harterly Luncher Fe Seminar Leting Ging Fall Seminar REACH ACTIVITY HO	TY EDUCATION AC PECIAL OUTREAC y eon nar //ITIES IN THE QUA	Groups Targ Outreach Senior Work Senior Orgs Seniors Seniors RTER:	S geted By kers 4 12	People Reached 50 75 20	Est. Hours	
Date 10/15 10/24 11/20 10/17 TOTAL EST	Location (If Applicable) St. Stansislaus Churc Riverbank Sr. Ctr Catholic Charities Modesto Ctr Plaza TOTAL # OF SPI TIMATED # OF SPECIAL INFORMA	SEAPA QUESTANDE SEAPA ME SEAPA ME Healthy AGE ECIAL OUTROUTREACH TION ON CO	H/COMMUNI MATION ON S Utreach Activity Harterly Luncher Fe Seminar Leting Ging Fall Seminar REACH ACTIVITY HO	TY EDUCATION AC PECIAL OUTREAC y eon nar	Groups Targ Outreach Senior Work Seniors Senior Orgs Seniors RTER: PROGRAMS	S geted By kers 4 12 6/ACTIVITIE	People Reached 50 75 20 300	Est. Hours 2 2 1.5 6	
Date 10/15 10/24 11/20 10/17	Location (If Applicable) St. Stansislaus Churc Riverbank Sr. Ctr Catholic Charities Modesto Ctr Plaza TOTAL # OF SPITIMATED # OF SPECIAL	SEAPA Que SEAPA Saf SEAPA Me Healthy Ag COUTREACH	H/COMMUNI MATION ON S Utreach Activity Harterly Luncher Fe Seminar Leting Ging Fall Seminar REACH ACTIVITY HO	TY EDUCATION AC PECIAL OUTREAC y eon nar //ITIES IN THE QUA	Groups Targ Outreach Senior Work Senior Orgs Seniors Seniors RTER:	S geted By kers 4 12 6/ACTIVITIE	People Reached 50 75 20	Est. Hours 2 2 1.5 6	

Fiscal Year: 2014-2015

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: (209)525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: (209) 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

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11/18 Turlock MSW Advisory Committee MSW's 7 2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 Ext.5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Michael Neham Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

56

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 499

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 6 Two or More Races: 65-74: 18 Caucasian: 22 75-84: African American: 15 4 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 45 Asian Indian: **CLIENT GENDER** Cambodian: Male: 14 Chinese: Female: 31 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 45 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 18 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 26 Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 8 0 Limited English: 7 Race Unknown/Some Other Race: 19 Client Declined to Provide Information: Rural: 22 0 Greatest Economic Need (Minority): Total: 20 47 Greatest Economic Need (Non-Minority): 12 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 Ext.5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: *Michael Neham* Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	0	2	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	1	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	0	0		
E3. Other Housing:	0	1	2	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	1	0	1	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2014-2015

Quarter: 2

PSA: 31 AAA Name: Merced County Are	ea Agency or	n Aging					
AAA Contact Name: Jaz Chima	AA	A Contact Phone: 209-385	5-3000 Ext.5699	AAA Contact Email: jch	ima@hsa.co.merced.ca.us		
Provider Name: Central California Legal Service	es	Co	unty(ies): Merced				
Provider Contact Name: Michael Neham	Pro	ovider Contact Phone: 209-7	23-5466 Merced / 559	Provider Contact Email:	: mneham@centralcallegal.		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	6	2	0	1			
G3. Other Individual Rights:	1	1	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	18	7	12	0			
H2. Advance Health Care Directives (AHCD):	11	0	12	0			
H3. Financial Powers of Attorney:	12	1	12	0	i		
H4. Other Miscellaneous:	2	2	0	0			
TOTAL CASES OPENED IN QUARTER:	57	TOTAL CASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE			
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		14	41	1			
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	499					
OUTREACH/C	COMMUNITY	EDUCATION ACTIVITIES [DATA				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0							
TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUC			0				

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: (831) 755-3530 AAA Contact Email: murray-phillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831.899.0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 587

Total Cases Closed in Quarter: 667

Total Units of Service for Quarter (Unit=1 Hour): 1878

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 147 Two or More Races: 65-74: 226 Caucasian: 526 75-84: African American: 137 31 85+: Native American/Native Alaskan: 49 Asian/Pacific Islander Client Declined to Provide Information: 28 Total: 587 Asian Indian: 5 **CLIENT GENDER** Cambodian: 0 Male: 208 Chinese: Female: 379 Filipino: Client Declined to Provide Information: 0 Japanese: 3 Total: 587 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 17 Vietnamese: 0 2 Homebound: Guamanian: 0 Lives Alone: Hawaiian: 257 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 9 1 Limited English: 315 Race Unknown/Some Other Race: 10 Client Declined to Provide Information: Rural: 275 0 Greatest Economic Need (Minority): Total: 176 587 Greatest Economic Need (Non-Minority): 437 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: (831) 755-3530 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: *Kellie D. Morgantini* Provider Contact Phone: *831.899.0492* Provider Contact Email: *kellie@lssmc.net*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	5	2	2	0		
A2. Contracts/Warranties:	10	6	3	1		
A3. Other Consumer/Finance:	311	266	35	2		
EMPLOYMENT						
B1. Discrimination:	1	0	1	0		
B2. Other Employment:	6	2	3	1		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	27	17	13	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	17	2	5	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	6	2	4	0		
D2. Medicare:	15	6	7	1		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	40	22	17	2		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	10	3	1		
E3. Other Housing:	6	1	0	0		
INCOME MAINTENANCE						
F1. Social Security:	17	6	11	0		
F2. Supplemental Security Income (SSI):	14	2	12	0		
F3. Pensions/Retiree Benefits:	2	4	12	0		
F4. Other Income Maintenance:	5	0	0	0		

Fiscal Year: 2014-2015

Quarter: 2

uarter: 2										
PSA: <i>32</i>	AAA Name: Mo	-	nty Area A			(004) 7		AAA Q11	Face all la	
	ne: Kathleen Murray-	-		AAA	Contact Phone		AAA Contact Email: murrayphillipsk@co.monte			
	ame: Legal Services						unty(ies): Monterey		. = "	
Provider Co	ontact Name: Kellie D. I	Morgantini		Provi	der Contact Ph	none: 831.8	399.0492	Provider Cont	act Email: <i>kell</i>	lie@lssmc.net
NDIVIDUAL RIGH	TS			_						
G1. Immigra	ation/Naturalization:			2		2	0		0	
G2. Elder Al	ouse/Neglect/Exploitatio	n:		7		2	3		2	
G3. Other In	ndividual Rights:			10		7	9		0	
ISCELLANEOUS	;			_						
H1. Estate F	Planning/Wills/Trusts:			70		47	23		0	
H2. Advance	e Health Care Directives	(AHCD):		49		17	32		0	
H3. Financia	al Powers of Attorney:			2		9	8		0	
H4. Other M	liscellaneous:			31		12	10		0	
тот	AL CASES OPENED IN	QUARTER		667	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSE	CODE	
			,		TOTAL COL	JNSEL	TOTAL LIMITED	TOTAL LEG	AL	
					AND AD\	/ICE	ADD. SERVICES	REPRESENTA	TION	
						444	213		10	
TO	TAL ESTIMATED CASE	WORK HO	URS SPE	NT:	1870					
		OUTREAC	CH/COMM	UNITY EI	DUCATION AC	CTIVITIES D	DATA			
		INFOR	MATION O	N CDECI	AL OUTREAC	L ACTIVIT	IEC			
Data	Location				AL OUTHEAC			Cot # of	Est.	
Date	Location (If Applicable)	Type of O	utreach Ad	uvity		Outreach	argeted By		Hours	
16 October	Monterey County Department of Social Services	AAA Pres	entation			County E	mployees	15	3.5	
5 Novemb	City of Seaside	Communi Program	ty Partners	hip for Yo	outh –	Grandpar	ents & children	30	2	
	TOTAL # OF SP	FCIAL OUT	REACH A	TIVITIES	S IN THE OUA	RTER:	2			
TOTAL ESTI	MATED # OF SPECIAL					_	6			
	INFORMA	TION ON C	OMMUNIT	Y LEGAL	EDUCATION	PROGRAM	/IS/ACTIVITIE			
Date	Location	Topic				Targeted		Est # of	Est.	
	(If Applicable)	- -				90.00		Participants		
17 Decemb	Legal Services for Seniors Offices	Legal Ser assistance	vices for S	eniors' ve	terans	Legal ser	vices Office of the Army	3	2	

Fiscal Year: 2014-2015

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: (831) 755-3530 AAA Contact Email: murray-phillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831.899.0492 Provider Contact Email: kellie@lssmc.net

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661.334.4669 Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 91

Total Units of Service for Quarter (Unit=1 Hour): 347

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 65-74: 38 Caucasian: 69 75-84: African American: 12 10 85+: Native American/Native Alaskan: 0 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 81 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 32 Chinese: Female: 49 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 81 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 30 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 44 Institutionalized: Samoan: 1 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 16 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 18 0 Greatest Economic Need (Minority): Total: 35 81 Greatest Economic Need (Non-Minority): 17 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661.334.4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	9	9	1	0		
A2. Contracts/Warranties:	4	4	0	0		
A3. Other Consumer/Finance:	4	4	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	1	4	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	1	1	1	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	2	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	13	8	4	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0		
E3. Other Housing:	9	8	1	0		
INCOME MAINTENANCE						
F1. Social Security:	7	7	2	0		
F2. Supplemental Security Income (SSI):	4	4	2	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	4	2	1	0		

Fiscal Year: 2014-2015

Quarter: 2											
PSA: 33 AAA Name: Kern County Aging & Adult Services											
AAA Contact Name: <i>Mayte Olivas</i>				AAA Contact Phone: <i>661-868-0938</i>				AAA Conta	ct Email: oii	vasm@co.kern.ca.us	
Provider Name: Greater Bakersfield Legal Assistance											
Provider Contact Name: Danita Melton				Provider Contact Phor			one: <i>661.334.4669</i>		Provider Contact Email: dmelton@gbla.org		
INDIVIDUAL RIGI	HTS							_			
G1. Immigration/Naturalization:			0			0			0		
G2. Elder Abuse/Neglect/Exploitation:			5		3			2			
G3. Other Individual Rights:			3			2		1 0			
MISCELLANEOU	S			_				_			
H1. Estate Planning/Wills/Trusts:			4			3			0		
H2. Advance Health Care Directives (AHCD):			10			5	4		0		
H3. Financial Powers of Attorney:			1		2				0		
H4. Other Miscellaneous:						0			0		
то	TAL CASES OPENED I	N QUARTER	81	1	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOS	ED CODE		
,							TOTAL LIMITED	TOTAL LEGAL		1	
				AND AD			ADD. SERVICES	REPRESEN	TATION	:	
						68	20		3		
т	OTAL ESTIMATED CAS	E WORK HO	URS SPENT:		320						
		OUTREAC	CH/COMMUN	ITY ED	UCATION AC	CTIVITIES I	DATA				
		INFORI	MATION ON S	SPECIA	AL OUTREAC	H ACTIVIT	IES				
Date	Location Type of O		Outreach Activity			Groups Targeted By Outreach		Est # of	Est # of Est.		
(If Applicable)			,		People			·			
								Reached			
10/9/15	Bakersfield, CA	Provided information about services				Kern County Senior Population		50 4.5			
			d by GBLA's Seniors Law Center & nship Caregiver Project and								
			ted brochures for both projects at								
				ran's Stand Down at							
10/18/15 Bakersfield, CA Provided informa				nout se	rvices	Kern County Senior Population		100 3.5			
provided by G Guardianship				GBLA's Seniors Law Center &			nty Senior ropulation	100	0 5.5		
			nship Caregiver Project and								
		distributed brochures for both projects at the Kern County Aging & Adult Services									
			rvest Senior F								

Fiscal Year: 2014-2015

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services AAA Contact Name: AAA Contact Phone: 661-868-0938 Mayte Olivas AAA Contact Email: olivasm@co.kern.ca.us Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern Provider Contact Name: Danita Melton Provider Contact Phone: 661.334.4669 Provider Contact Email: dmelton@qbla.org 10/21/15 Lake Isabella, CA 9 7.5 Provided information about services Kern County Senior Population provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center. 10/23/15 Lake Isabella, CA Other Service Providers of Kern 30 4 Provided information about services provided by GBLA's Seniors Law Center & County's Senior Population Guardianship Caregiver Project and distributed brochures for both projects to members of Kern River Vallev Collaborative at the Collaborative Meeting. 10/28/15 Delano, CA Kern County Senior Population 25 Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Safr Family Resource Fair at Delano High School. TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 25 INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Est. Date Location Topic **Targeted Audience** Est # of Participants Hours (If Applicable) 12/5/15 Greater Bakersfield Gave legal education training to Volunteer Long Term Care Ombudsmen 25 2 Long Term Care Ombudsman regarding Legal Assistance, Inc Volunteers in Certification Training Durable Power of Attorney for Finances and Advanced Health Care Directives during their training for state certification. TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: